





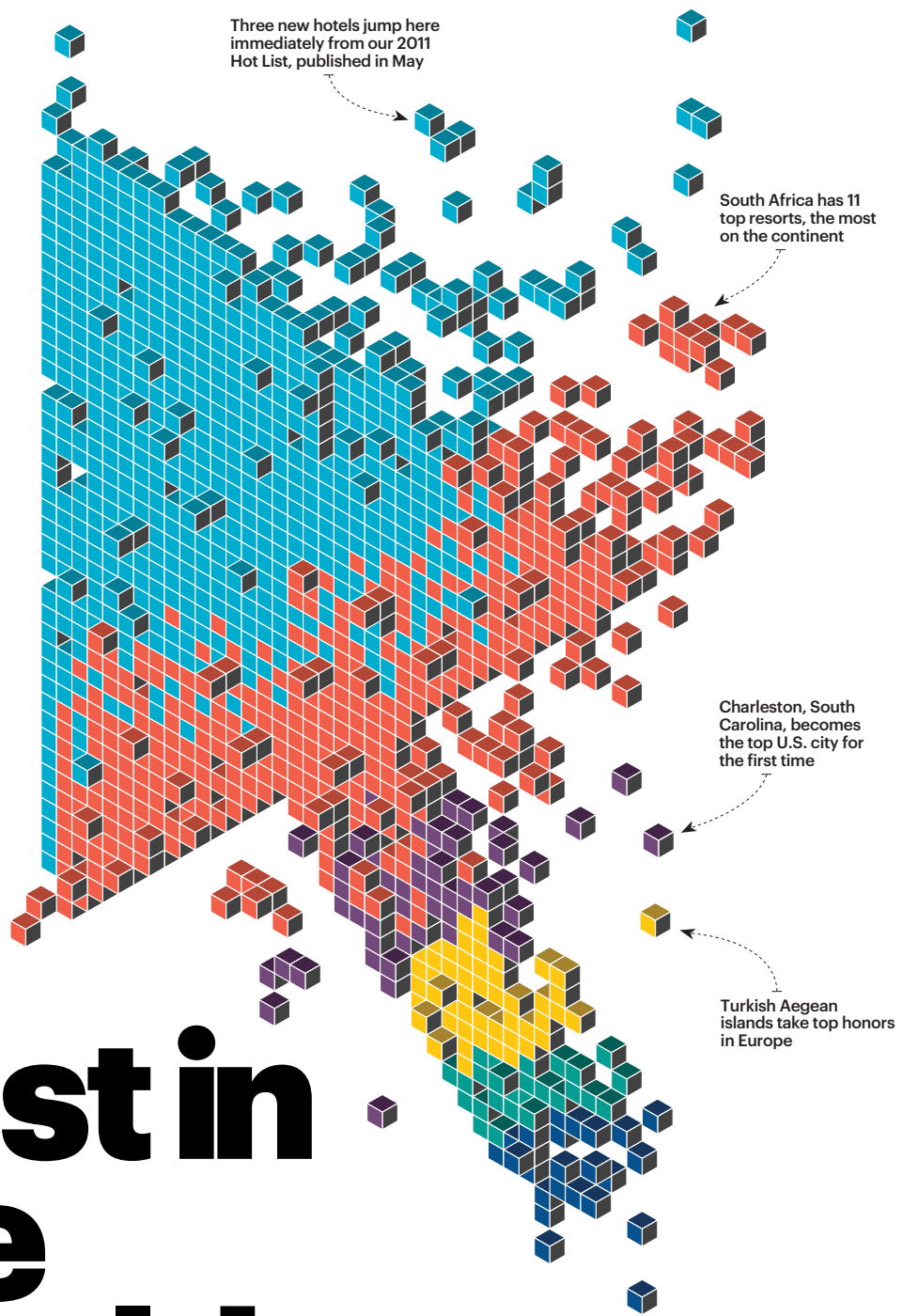


# 2011 Readers' Choice Awards

-  Hotels 665
-  Resorts 455
-  Cities 55
-  Islands 55
-  Airlines 30
-  Cruise Lines 25



# Best in the World

## Cities, Islands, Hotels, Resorts, Cruises, Airlines

Here they are, the final winners sifted from more than 8 million votes cast in our annual Readers' Choice Awards survey, swept up together to form travel's apex of excellence. Each cube represents one of the 1,285 top scorers who arrived at their allotted place on the following pages (color coded by category).

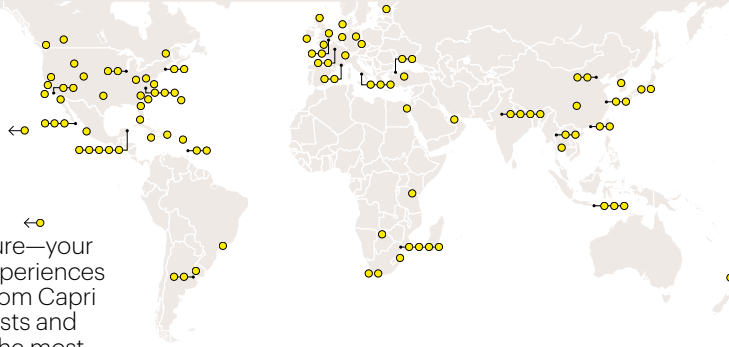
These awards reflect the combined opinions of 28,876 *Condé Nast Traveler* readers rating the cities, islands, and hotels they visited in the past year, and the airlines and cruise ships they traveled with. For its range and depth, the Readers' Choice Awards are a unique and trusted source of advice globally, and that is thanks to America's most discerning and demanding travelers—you.



Download our digital edition, debuting this month (see page 22 for more) and you'll find a photo gallery of the Top 100 winners (see next page) as well as detailed pages on all 1,120 top hotels and resorts.

# Top 100

Welcome to a world of pure pleasure—your world. This year's Top 100 travel experiences touch six continents and islands from Capri to Bali. Turn the page for regional lists and maps of all 1,285 award winners—the most ever, and the best now



- 1 Ritz-Carlton Shanghai, Pudong 99.2 🏨
- 2 Peninsula House, Dominican Republic 98.8 🏨
- 3 Four Seasons Sharm El Sheikh, Egypt 98.6 🏨
- 3 Safari Lodges at Phinda Private Game Reserve, South Africa 98.6 🏡
- 5 Kirawira Luxury Tented Camp, Tanzania 98.5 🏡
- 6 Lodge at Kauri Cliffs, New Zealand 98.4 🏡
- 7 Elysian Hotel, Chicago 98.2 🏨
- 8 Mandarin Oriental, Bangkok 97.9 🏨
- 9 Mombo and Little Mombo Camps, Botswana 97.8 🏡
- 9 21c Museum Hotel, Louisville, Ky. 97.8 🏨
- 11 Culloden House, Scotland 97.7 🏨
- 11 The Peninsula, Tokyo 97.7 🏨
- 13 Kyoto Hotel Okura, Japan 97.2 🏨
- 14 Hotel Caesar Augustus, Capri 97.1 🏨
- 14 Sofitel Forebase Chongqing 97.1 🏨
- 16 King Pacific Lodge, British Columbia 97.0 🏡
- 17 Colonial Houses, Williamsburg, Va. 96.8 🏨
- 17 Oberoi Udaivilas, Rajasthan 96.8 🏨
- 17 One&Only Palmilla, Los Cabos 96.8 🏨
- 17 Perivolos, Greece 96.8 🏨
- 21 Hôtel de Paris, Monte Carlo 96.7 🏨
- 21 Rancho La Puerta, Tecate, Mexico 96.7 🏡
- 23 Four Seasons, Bora Bora 96.6 🏨
- 23 Hotel Fasano, São Paulo 96.6 🏨
- 25 Pudong Shangri-La, Shanghai 96.5 🏨
- 26 Il San Pietro di Positano, Italy 96.4 🏨
- 26 Londolozi, South Africa 96.4 🏡
- 26 Singita Sabi Sand, South Africa 96.4 🏡
- 29 Resort at Pelican Hill, Newport Coast, Calif. 96.3 🏡
- 29 Sabi Sabi Private Game Reserve, South Africa 96.3 🏡
- 31 Mandarin Oriental, Hong Kong 96.1 🏨
- 31 Nisbet Plantation Beach Club, Nevis 96.1 🏡
- 31 Oberoi Rajvillas, Jaipur 96.1 🏨
- 31 The Peninsula, Hong Kong 96.1 🏨
- 31 Westin Riverfront Resort & Spa, Avon, Colo. 96.1 🏡
- 36 Chewton Glen, Hampshire, England 96.0 🏨
- 37 The Peninsula, Chicago 95.9 🏨
- 37 Ritz-Carlton Beijing, Financial Street 95.9 🏨
- 37 Sanctuary at Kiawah Island, S.C. 95.9 🏡
- 37 The Tides, Riviera Maya 95.9 🏡
- 41 Palazzo Sasso, Ravello, Italy 95.8 🏨
- 42 Ayana Resort & Spa, Bali 95.7 🏡
- 42 Langdon Hall Country House Hotel & Spa, Cambridge, Ontario 95.7 🏡
- 42 Mandarin Oriental, Prague 95.7 🏨
- 42 Mandarin Oriental Dhara Dhevi, Chiang Mai 95.7 🏨
- 42 Steenberg Hotel, Cape Town 95.7 🏨
- 47 Château de la Chèvre d'Or, Côte d'Azur 95.6 🏨
- 47 Four Seasons Istanbul at Sultanahmet 95.6 🏨
- 49 Park Hyatt Dubai 95.5 🏨
- 50 Mandarin Oriental, Boston 95.3 🏨
- 51 Capella Pedregal, Cabo San Lucas 95.2 🏡
- 51 CordeValle (Rosewood), San Martin, Calif. 95.2 🏡
- 51 Park Hyatt Seoul 95.2 🏨
- 51 Ritz-Carlton, Charlotte, N.C. 95.2 🏨
- 51 Hotel Terra, Jackson Hole 95.2 🏨
- 56 Beau-Rivage Palace, Lausanne 95.1 🏨
- 56 Fairbanks House, Amelia Island, Fla. 95.1 🏡
- 58 Auberge du Soleil, Napa Valley 95.0 🏨
- 58 Lodge at Pebble Beach, Calif. 95.0 🏡
- 58 Park Hotel Kenmare, County Kerry 95.0 🏨
- 58 Regent Berlin 95.0 🏨
- 58 Swissôtel Ankara, Turkey 95.0 🏨
- 58 Travaasa Hotel Hana (formerly Hotel Hana-Maui) 95.0 🏡
- 64 Emerald Lake Lodge, British Columbia 94.9 🏡
- 64 Fearington House Inn, North Carolina 94.9 🏡
- 64 Four Seasons Bali at Sayan 94.9 🏡
- 64 The Halkin, London 94.9 🏨
- 64 Moorings Village, Islamorada, Fla. 94.9 🏡
- 64 Raffles Beijing 94.9 🏨
- 64 The Reefs, Bermuda 94.9 🏡
- 64 Swissôtel Tallinn, Estonia 94.9 🏨
- 72 Capella Ixtapa, Mexico 94.8 🏡
- 72 Four Seasons, Chiang Mai 94.8 🏨
- 72 Four Seasons Resort Carmelo, Uruguay 94.8 🏡
- 72 Lodge & Club, Ponte Vedra, Fla. 94.8 🏡
- 72 Oberoi Vanyavilas, Rajasthan 94.8 🏨
- 77 Four Seasons Hotel George V Paris 94.7 🏨
- 77 The Goring, London 94.7 🏨
- 77 Jade Mountain, St. Lucia 94.7 🏡
- 77 Keswick Hall at Monticello, Va. 94.7 🏡
- 77 The Peninsula, Beverly Hills 94.7 🏨
- 77 Vivanta by Taj-Hari Mahal Jodhpur 94.7 🏨
- 77 Zoëtry Paraiso de la Bonita Riviera Maya 94.7 🏡
- 84 Alvear Palace Hotel, Buenos Aires 94.6 🏨
- 84 Auberge Saint-Antoine, Quebec City 94.6 🏨
- 84 Eliot Hotel, Boston 94.6 🏨
- 84 Grand Solmar Land's End Resort & Spa, Los Cabos 94.6 🏡
- 84 Maroma Resort and Spa, Riviera Maya 94.6 🏡
- 84 Park Hyatt Paris-Vendôme 94.6 🏨
- 84 Rosewood Mayakobá, Riviera Maya 94.6 🏡
- 91 Amandari, Bali 94.5 🏨
- 91 The Swag, North Carolina 94.5 🏨
- 93 Anse Chastanet, St. Lucia 94.4 🏡
- 93 The Caves, Jamaica 94.4 🏡
- 93 Ciragan Palace Kempinski Istanbul 94.4 🏨
- 93 MalaMala Game Reserve, South Africa 94.4 🏡
- 93 Omni Puerto Aventuras Hotel Beach Resort, Cancún 94.4 🏡
- 93 Palacio Duhau-Park Hyatt, Buenos Aires 94.4 🏨
- 99 Le Franschhoek Hotel & Spa, South Africa 94.3 🏡
- 99 Rosewood Crescent Hotel, Dallas 94.3 🏨

**BAJA AND BEYOND** Capella Pedregal is one of 27 Mexican hotels and resorts with scores above 90.0 this year—20 of them on the Baja or Yucatán coasts.

PHOTOGRAPH BY WILLIAMS & HIRAKAWA; HAIR AND MAKEUP BY ADAM BEUCHAUD AT THE WALL GROUP; SWIMSUIT BY ERES; \$639 (ERES); EAST HAMPTON, N.Y.; AND SANDALS BY MICHAEL KORS; \$1,475 (SELECT MICHAEL KORS STORES)

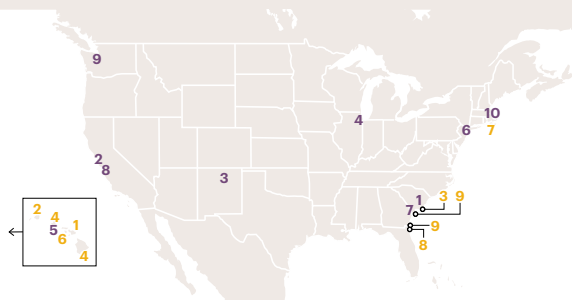
KEY TO SYMBOLS 🏨 Hotel 🏡 Resort





# United States

It's a year of firsts on our domestic lists: A perennial top-ten U.S. city, Charleston grabs the No. 1 spot for the first time in a list dominated by coastal cities. Chicago's Elysian Hotel and Williamsburg's Colonial Houses each make their Readers' Choice Awards debuts as our nation's top hotels.



**TOP 10 CITIES**

- 1 Charleston, S.C. 84.7
- 2 San Francisco 83.7
- 3 Santa Fe 83.0
- 4 Chicago 82.2
- 5 Honolulu 80.9
- 6 New York 80.8
- 7 Savannah 79.1
- 8 Carmel, Calif. 78.5
- 9 Seattle 78.4
- 10 Boston 78.0

**TOP 10 ISLANDS**

- 1 Maui 92.1
- 2 Kauai 90.0
- 3 Kiawah, S.C. 86.6
- 4 Big Island 85.8
- 4 Oahu 85.8
- 6 Lanai 84.6
- 7 Nantucket 82.4
- 8 Amelia Island, Fla. 81.1
- 9 Cumberland Island, Ga. 80.2
- 9 Hilton Head, S.C. 80.2

## Resorts

**TOP 150**

**MAINLAND U.S.**

- 1 Resort at Pelican Hill, Newport Coast, Calif. 96.3
- 2 Westin Riverfront Resort & Spa at Beaver Creek Mountain, Avon, Colo. 96.1
- 3 Sanctuary at Kiawah Island Golf Resort, S.C. 95.9
- 4 CordeValle (Rosewood), San Martin, Calif. 95.2
- 4 Hotel Terra, Jackson Hole 95.2
- 6 Lodge at Pebble Beach 95.0
- 7 Lodge & Club, Ponte Vedra, Fla. 94.8
- 8 Lodge at Woodloch, Hawley, Pa. 93.1
- 9 Stowe Mountain Lodge, Vt. 93.0
- 10 Ritz-Carlton, Lake Tahoe 92.9
- 10 Whiteface Lodge, Lake Placid 92.9
- 12 LaPlaya Beach & Golf Resort, Naples, Fla. 92.6
- 12 WaterColor Inn & Resort, Santa Rosa Beach, Fla. 92.6
- 14 Inn at Spanish Bay, Pebble Beach 92.5
- 15 Arrabelle at Vail Square 92.4
- 16 Montage Laguna Beach, Calif. 92.1
- 16 Ritz-Carlton, Laguna Niguel, Dana Point, Calif. 92.1
- 18 The Breakers, Palm Beach 91.9
- 19 The Broadmoor, Colorado Springs 91.6
- 20 Mohonk Mountain House, New Paltz, N.Y. 91.5
- 21 Miraval Resort & Spa, Tucson 91.3
- 21 Wynn Las Vegas 91.3
- 23 Enchantment Resort, Sedona 91.2
- 23 Ritz-Carlton, Dove Mountain, Tucson 91.2
- 25 Four Seasons Resort Jackson Hole 91.0
- 25 Ritz-Carlton, Half Moon Bay, Calif. 90.8
- 26 Viceroy Snowmass, Colo. 90.8
- 26 Wequassett Resort and Golf Club, Cape Cod 90.8
- 29 The Phoenician and Canyon Suites (Luxury Collection), Scottsdale 90.4
- 30 Ritz-Carlton, Naples, Fla. 90.3
- 31 Ritz-Carlton Golf Resort, Naples, Fla. 90.2
- 31 St. Regis Monarch Beach, Dana Point, Calif. 90.2
- 33 Ocean Key Resort & Spa, Key West 90.0
- 33 Sanctuary on Camelback Mountain, Scottsdale 90.0
- 35 Barnsley Gardens Resort, Adairsville, Ga. 89.9
- 36 Stein Eriksen Lodge, Park City 89.7
- 37 Ritz-Carlton, Bachelor Gulch, Avon, Colo. 89.6
- 38 The Greenbrier, White Sulphur Springs, W.Va. 89.5
- 39 Palazzo Las Vegas 89.4
- 40 Inn at Palmetto Bluff, Bluffton, S.C. 89.3
- 41 Marco Island Marriott Beach Resort, Golf Club & Spa, Fla. 89.1

- 41 Solage Calistoga, Napa Valley 89.1
- 43 Waldorf Astoria Park City 89.0
- 44 Brazilian Court, Palm Beach 88.8
- 44 The Little Nell, Aspen 88.8
- 44 Ponte Vedra Inn & Club, Ponte Vedra Beach, Fla. 88.8
- 44 Ritz-Carlton, Palm Beach 88.8
- 48 Four Seasons Resort The Biltmore, Santa Barbara 88.7
- 48 Ritz-Carlton, Amelia Island 88.7
- 50 Ocean House, Watch Hill, R.I. 88.6
- 51 Inn at Bay Harbor, Little Traverse Bay, Mich. 88.4
- 52 The Cloister, Sea Island, Ga. 88.3
- 52 Inn at Harbour Town, Hilton Head 88.3
- 52 Rancho Valencia Resort, Rancho Santa Fe, Calif. 88.3
- 55 Alderbrook Resort & Spa, Union, Wash. 88.1
- 55 Ritz-Carlton Lodge, Reynolds Plantation, Greensboro, Ga. 88.1
- 55 Royal Palms Resort and Spa, Phoenix 88.1
- 55 Tulalip Resort Casino, Tulalip, Wash. 88.1
- 59 West Baden Springs Hotel, French Lick, Ind. 87.9
- 60 Canyon Ranch, Lenox, Mass. 87.6
- 60 Woodmark Hotel, Yacht Club & Spa, Kirkland, Wash. 87.6
- 62 Four Seasons Resort Scottsdale at Troon North 87.4

- 63 Big Cedar Lodge, Ridgedale, Mo. 87.3
- 63 Chatham Bars Inn, Cape Cod 87.3
- 65 Sanderling Resort & Spa, Duck, N.C. 87.2
- 66 Costa d'Este, Vero Beach, Fla. 87.1
- 66 Disney's Grand Floridian Resort & Spa, Lake Buena Vista, Fla. 87.1
- 68 American Club, Kohler, Wis. 87.0
- 68 Cheeca Lodge & Spa, Islamorada, Fla. 87.0
- 68 Williamsburg Inn, Va. 87.0
- 71 St. Regis Deer Valley Resort, Park City 86.8
- 71 Sundance Resort, Utah 86.8
- 73 Disney's Wilderness Lodge, Lake Buena Vista, Fla. 86.7
- 73 El Monte Sagrado, Taos 86.7
- 73 La Torretta del Lago Resort & Spa, Montgomery, Tex. 86.7
- 73 The Sagamore, Lake George, N.Y. 86.7
- 73 St. Regis Aspen Resort 86.7
- 73 Teton Mountain Lodge & Spa, Jackson Hole 86.7
- 79 Hyatt Regency Scottsdale Resort and Spa at Gainey Ranch 86.6
- 79 Park Hyatt Aviara Resort, Carlsbad, Calif. 86.6
- 81 Renaissance Vinoy Resort & Golf Club, St. Petersburg, Fla. 86.5
- 82 Lodge at Torrey Pines, La Jolla 86.4
- 83 Willows Lodge, Woodinville, Wash. 86.3
- 83 W South Beach Hotel & Residences 86.3
- 85 ONE Bal Harbour Resort & Spa, Fla. 86.2
- 85 Resort at Squaw Creek, Lake Tahoe 86.2
- 87 Ahwahnee Hotel, Yosemite 86.1
- 88 Grand Hotel, Mackinac Island, Mich. 86.0
- 88 Omphoy Ocean Resort, Palm Beach 86.0
- 90 Disney's Animal Kingdom Lodge, Lake Buena Vista, Fla. 85.9
- 90 Park Hyatt Beaver Creek Resort and Spa 85.9
- 92 Grove Park Inn Resort & Spa, Asheville, N.C. 85.8
- 93 Jupiter Beach Resort & Spa, Jupiter, Fla. 85.7
- 93 Loews Portofino Bay Hotel at Universal, Orlando 85.7
- 93 Pines Lodge, Beaver Creek 85.7
- 96 Ritz-Carlton, Sarasota 85.5
- 97 Biltmore Hotel, Coral Gables 85.4
- 97 Cave B Inn & Spa, Quincy, Wash. 85.4

California's Resort at Pelican Hill opened in 2008, appeared on our 2009 Hot List, emerged among top U.S. Mainland Resorts in 2010, and rises to No. 1 this year.

Jean-Michel Gathy and Kelly Wearstler contributed their vision and skills to Colorado's Viceroy Snowmass, which achieves a design score of 96.6, its highest score in any category.

**VINTAGE GLORY** Spanish revival at the Four Seasons Biltmore, Santa Barbara.





**ULTIMATE UTAH** The Sagestone Spa and an “adventure concierge” make the 106-room Red Mountain Resort as healthy as luxury gets.

- 99 **Disney’s Grand Californian Hotel & Spa**, Anaheim 85.3
- 99 **Hyatt Regency Huntington Beach**, Calif. 85.3
- 101 **Cranwell Resort, Spa and Golf Club**, Lenox, Mass. 85.2
- 102 **L’Auberge Del Mar**, Calif. 85.1
- 102 **Loews Royal Pacific Resort at Universal**, Orlando 85.1
- 102 **Ritz-Carlton**, Key Biscayne 85.1
- 105 **JW Marriott Desert Ridge Resort & Spa**, Phoenix 85.0
- 105 **Williamsburg Lodge**, Va. 85.0
- 107 **Boulders Resort & Golden Door Spa**, Scottsdale 84.9
- 107 **Grand View Lodge**, Nisswa, Minn. 84.9
- 107 **The Homestead**, Hot Springs, Va. 84.9
- 110 **Hotel Telluride** 84.8
- 110 **Rancho de los Caballeros**, Wickenburg, Ariz. 84.8
- 112 **Meadowood Napa Valley**, St. Helena 84.7
- 113 **Four Seasons Resort and Club Dallas at Las Colinas** 84.6
- 113 **Hotel del Coronado**, San Diego 84.6
- 113 **Loews Ventana Canyon Resort**, Tucson 84.6
- 116 **Gasparilla Inn & Club**, Boca Grande, Fla. 84.5
- 116 **Sonnenalp Resort of Vail** 84.5
- 116 **Terranea Resort**, Palos Verdes, Calif. 84.5
- 119 **Disney’s BoardWalk Inn**, Lake Buena Vista, Fla. 84.4
- 119 **Renaissance Lodge at Sonoma** 84.4
- 121 **Fairmont Scottsdale Princess** 84.3
- 121 **Grand Hotel Marriott Resort, Golf Club & Spa**, Point Clear, Ala. 84.3
- 121 **Ritz-Carlton**, Fort Lauderdale 84.3
- 121 **Westin Monache Resort**, Mammoth Lakes, Calif. 84.3
- 121 **Wild Dunes Resort**, Isle of Palms, S.C. 84.3

- 126 **Ritz-Carlton Orlando, Grande Lakes** 84.2
- 127 **Bacara Resort & Spa**, Santa Barbara 84.1
- 127 **Canyon Ranch**, Tucson 84.1
- 127 **Legacy Golf Resort**, Phoenix 84.1
- 130 **Hyatt Regency Hill Country**, San Antonio 84.0
- 130 **Marco Beach Ocean Resort**, Fla. 84.0
- 132 **Grand Del Mar**, San Diego 83.9
- 132 **JW Marriott Starr Pass Resort & Spa**, Tucson 83.9
- 134 **Beau Rivage**, Biloxi 83.8
- 134 **Hyatt Regency Tamaya Resort**, Santa Ana Pueblo, N.M. 83.8
- 134 **Mirror Lake Inn Resort and Spa**, Lake Placid 83.8
- 137 **Ojai Valley Inn & Spa**, Calif. 83.7
- 137 **Osthoff Resort**, Elkhart Lake, Wis. 83.7
- 137 **Red Mountain Resort**, Ivins, Utah 83.7
- 140 **Hilton Orlando Bonnet Creek** 83.6
- 141 **Disney’s Vero Beach Resort**, Fla. 83.4
- 142 **Hilton Sandestin Beach Golf Resort & Spa**, Fla. 83.3
- 142 **Hyatt Regency Grand Cypress**, Orlando 83.3
- 142 **JW Marriott Desert Springs Resort & Spa**, Palm Desert, Calif. 83.3
- 142 **Westin Kierland Resort & Spa**, Scottsdale 83.3
- 146 **Sandia Resort & Casino**, Albuquerque 83.2
- 147 **JW Marriott Camelback Inn**, Scottsdale 83.1
- 147 **Tortuga Beach Club Resort**, Sanibel Island 83.1
- 147 **Westin Key West Resort & Marina** 83.1
- 150 **Falling Rock at Nemaquin Woodlands Resort**, Farmington, Pa. 83.0
- 150 **Pinehurst Resort**, N.C. 83.0
- 150 **Woodstock Inn & Resort**, Vt. 83.0

**TOP 30  
SMALL RESORTS**

- 1 **Keswick Hall at Monticello**, Va. 94.7
- 2 **Mii Amo**, Sedona 94.0
- 3 **Amangani**, Jackson Hole 93.5
- 4 **New Sheridan Hotel**, Telluride 92.9
- 5 **Kenwood Inn and Spa**, Sonoma Valley 92.7
- 6 **Elizabeth Pointe Lodge**, Amelia Island, Fla. 92.5
- 7 **Lake Austin Spa Resort**, Austin 92.4
- 8 **Rabbit Hill Inn**, Lower Waterford, Vt. 91.6
- 9 **Little Palm Island Resort & Spa**, Little Torch Key 91.2
- 10 **Sunset Key Guest Cottages** (Westin), Key West 90.6
- 11 **Canoe Bay**, Chetek, Wis. 87.3
- 11 **Triple Creek Ranch**, Darby, Mont. 87.3
- 13 **CopperWynd Resort and Club**, Scottsdale 87.0
- 14 **Little St. Simons Island**, Ga. 86.8
- 15 **Calistoga Ranch**, Napa Valley 86.6
- 16 **Inn at Langley**, Whidbey Island, Wash. 85.7
- 17 **Mirbeau Inn & Spa**, Skaneateles, N.Y. 85.4
- 18 **Vail Mountain Lodge & Spa** 85.2
- 19 **Lodge at Sea Island Golf Club**, St. Simons Island, Ga. 84.8
- 20 **Inn at Thorn Hill & Spa**, Jackson, N.H. 84.3
- 21 **Rusty Parrot Lodge**, Jackson Hole 84.1
- 22 **Winvian**, Litchfield Hills, Conn. 83.9
- 23 **Charlotte Inn**, Martha’s Vineyard 83.6
- 24 **Jenny Lake Lodge**, Grand Teton National Park 83.4
- 25 **Osprey at Beaver Creek** 82.1
- 26 **Litchfield Plantation**, Pawley’s Island, S.C. 82.0
- 27 **Hermosa Inn**, Paradise Valley, Ariz. 81.0
- 28 **Greystone Inn**, Lake Toxaway, N.C. 80.9
- 29 **Mission Ranch**, Carmel 80.5
- 30 **Ten Thousand Waves**, Santa Fe 80.4

**TOP 20  
HAWAII RESORTS**

- 1 **Travaasa Hana** (formerly Hotel Hana-Maui) 95.0
- 2 **Four Seasons Resort Maui at Wailea** 93.9
- 3 **Trump International Hotel Waikiki Beach Walk** 93.7
- 4 **Four Seasons Resort Hualalai**, Big Island 93.4
- 4 **Four Seasons Resort Lana’i at Manele Bay** 93.4
- 6 **Four Seasons Resort Lana’i, The Lodge at Koele** 93.1
- 7 **Grand Hyatt Kauai Resort & Spa** 92.6
- 8 **St. Regis Princeville Resort**, Kauai 91.8
- 9 **Fairmont Orchid**, Big Island 91.2
- 10 **Kahala Hotel & Resort**, Oahu 89.8
- 11 **Grand Wailea**, Maui 89.3
- 12 **Fairmont Kea Lani**, Maui 89.0
- 13 **Hyatt Regency Maui Resort & Spa** 87.8
- 14 **Ritz-Carlton, Kapalua**, Maui 86.9
- 15 **JW Marriott Ihilani Resort and Spa**, Oahu 86.8
- 16 **Mauna Lani Bay Hotel & Bungalows**, Big Island 86.7
- 17 **Kauai Marriott Resort & Beach Club** 84.7
- 18 **Hilton Waikoloa Village**, Big Island 83.7
- 19 **Hyatt Regency Waikiki Resort & Spa** 83.3
- 20 **Mauna Kea Beach Hotel**, Big Island 83.2



Virginia’s Keswick Hall at Monticello holds the No. 1 ranking for a second year in a row, earning its best scores for dining and design.



A newcomer to the list of Hawaiian resorts, the Trump International Hotel in Honolulu, which opened in 2009, was the first new luxury property on Waikiki Beach in over a decade.

## United States

### Hotels

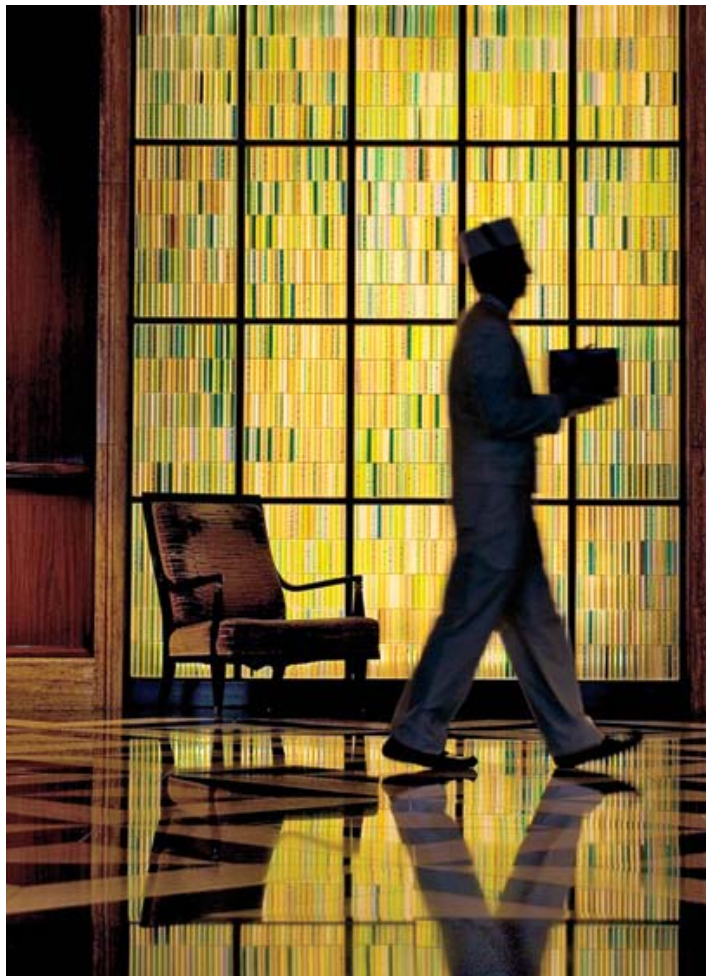
#### TOP 200

- 1 **Elysian Hotel**, Chicago 98.2
- 2 **21c Museum Hotel**, Louisville 97.8
- 3 **The Peninsula**, Chicago 95.9
- 4 **Mandarin Oriental**, Boston 95.3
- 5 **Ritz-Carlton, Charlotte**, N.C. 95.2
- 6 **Auberge du Soleil**, Napa Valley 95.0
- 7 **The Peninsula**, Beverly Hills 94.7
- 8 **Eliot Hotel**, Boston 94.6
- 9 **Rosewood Crescent Hotel**, Dallas 94.3
- 10 **Iron Horse Hotel**, Milwaukee 94.2
- 11 **Park Hyatt Chicago** 93.4
- 12 **Hotel Sorella CityCentre**, Houston 93.2
- 13 **Rosewood Mansion on Turtle Creek**, Dallas 93.1
- 14 **Hotel 1000**, Seattle 92.7
- 15 **French Quarter Inn**, Charleston, S.C. 92.6
- 16 **Hotel Burnham**, Chicago 92.6
- 17 **Bardessono Hotel, Restaurant & Spa**, Napa Valley 92.3
- 17 **The Carlyle** (Rosewood), New York 92.3
- 17 **Hotel Murano**, Tacoma 92.3
- 17 **Inn on Biltmore Estate**, Asheville, N.C. 92.3
- 17 **Waldorf Astoria Orlando** 92.3
- 22 **Ritz-Carlton New York, Central Park** 92.1
- 23 **Blackberry Farm**, Great Smoky Mountains, Tenn. 92.0
- 23 **Mokara Hotel & Spa**, San Antonio 92.0
- 25 **Four Seasons**, New York 91.9
- 25 **Wentworth by the Sea Hotel and Spa**, New Castle, N.H. 91.9
- 27 **Inn and Spa at Loretto**, Santa Fe 91.4
- 27 **The Peninsula**, New York 91.4
- 27 **Renaissance Pittsburgh Hotel** 91.4
- 30 **Charleston Place**, S.C. 91.3
- 30 **Four Seasons**, Chicago 91.3
- 32 **The Setai**, Miami Beach 91.1
- 32 **Trump International Hotel & Tower**, New York 91.1
- 34 **Beverly Hills Hotel & Bungalows** 91.0
- 34 **Four Seasons**, Las Vegas 91.0
- 36 **Halekulani Hotel**, Honolulu 90.9
- 36 **Renaissance Blackstone Chicago Hotel** 90.9
- 38 **Mandarin Oriental**, New York 90.7
- 38 **St. Regis**, New York 90.7
- 40 **Inn at the Market**, Seattle 90.4
- 41 **Inn at Perry Cabin**, St. Michaels, Md. 90.2
- 41 **Umstead Hotel and Spa**, Raleigh-Durham 90.2
- 43 **Omni La Mansion del Rio**, San Antonio 90.1
- 43 **St. Regis**, Washington, D.C. 90.1
- 45 **Encore Hotel**, Las Vegas 90.0
- 45 **The Nines** (Luxury Collection), Portland, Ore. 90.0
- 47 **Oxford Hotel**, Denver 89.9
- 47 **Ritz-Carlton** (Four Seasons), Chicago 89.9
- 47 **Ritz-Carlton Georgetown, Washington, D.C.** 89.9
- 50 **Epic Hotel**, Miami 89.8
- 50 **Hotel Bel-Air**, Los Angeles 89.8
- 52 **Planters Inn**, Charleston, S.C. 89.7
- 52 **Ventana Inn & Spa**, Big Sur 89.7
- 54 **Beverly Wilshire**, Beverly Hills 89.6
- 54 **Hotel Valencia Riverwalk**, San Antonio 89.6
- 56 **Allison Inn & Spa**, Willamette Valley, Ore. 89.5
- 56 **Andaz Wall Street**, New York 89.5
- 56 **Bellagio**, Las Vegas 89.5
- 56 **Cosmopolitan of Las Vegas** 89.5
- 60 **Hotel Contessa**, San Antonio 89.4
- 60 **The Plaza**, New York 89.4
- 62 **Fairmont Olympic Hotel**, Seattle 89.2
- 62 **Market Pavilion Hotel**, Charleston, S.C. 89.2
- 62 **Ritz-Carlton**, San Francisco 89.2
- 62 **Rosewood Sand Hill**, Menlo Park, Calif. 89.2
- 66 **Four Seasons**, Philadelphia 89.1
- 66 **Ritz-Carlton, Buckhead**, Atlanta 89.1
- 66 **The Venetian**, Las Vegas 89.1
- 66 **Willard InterContinental**, Washington, D.C. 89.1
- 70 **St. Regis**, San Francisco 89.0
- 71 **L'Auberge de Sedona**, Sedona 88.9
- 72 **Hotel Modera**, Portland, Ore. 88.8
- 72 **Sofitel Chicago Water Tower** 88.8
- 74 **Four Seasons**, Boston 88.6
- 75 **Mandarin Oriental**, Miami 88.4
- 75 **Salish Lodge & Spa**, Snoqualmie, Wash. 88.4
- 77 **Langham Huntington**, Pasadena 88.3
- 77 **Liberty Hotel** (Luxury Collection), Boston 88.3
- 77 **Mandarin Oriental**, Las Vegas 88.3
- 80 **Cavallo Point**, Sausalito 88.2
- 80 **Hotel Vitale**, San Francisco 88.2
- 80 **Inn at the Ballpark**, Houston 88.2
- 80 **Mansion on Peachtree** (Rosewood), Atlanta 88.2
- 80 **Windsor Court Hotel**, New Orleans 88.2
- 85 **Trump International Hotel & Tower**, Chicago 88.0
- 86 **Bernardus Lodge and Winery**, Carmel Valley 87.8
- 87 **Grand Bohemian Hotel Asheville** 87.8
- 87 **Omni Royal Orleans**, New Orleans 87.8
- 89 **Four Seasons**, Washington, D.C. 87.7

The Elysian, Chicago's 60-story Gold Coast skyscraper, emerges at No. 1 just two years after opening. The 188 guest rooms are joined by 52 private residences.



Custom fabrics, hardwood floors, Audubon prints—classic decor helps The Carlyle earn a 93.6 for rooms and the highest overall score, 92.3, in New York's competitive market.



**AFTERGLOW**  
Paul Housberg's multicolored stained glass installation in the lobby of The Peninsula Chicago greets hotel guests.

## United States

### Hotels (Continued)

- 89 **Hotel Palomar**, Philadelphia 87.7
- 91 **Alluvian Hotel**, Greenwood, Miss. 87.6
- 91 **Avia Savannah** 87.6
- 91 **Four Seasons Hotel Los Angeles at Beverly Hills** 87.6
- 91 **Four Seasons**, San Francisco 87.6
- 91 **Hyatt at Olive 8**, Seattle 87.6
- 91 **Mandarin Oriental**, San Francisco 87.6
- 91 **The Rittenhouse**, Philadelphia 87.6
- 98 **Battle House Renaissance Mobile Hotel & Spa**, Ala. 87.5
- 98 **Hotel Healdsburg**, Sonoma County 87.5
- 100 **Sunset Marquis**, West Hollywood 87.4
- 101 **Bohemian Hotel Savannah Riverfront** 87.2
- 101 **Graves 601 Hotel**, Minneapolis 87.2
- 103 **Encantado**, Santa Fe 87.1
- 103 **The Hay-Adams**, Washington, D.C. 87.1
- 105 **MacArthur Place**, Sonoma 87.0
- 106 **Four Seasons**, Miami 86.9
- 106 **Montage Beverly Hills** 86.9
- 106 **Saint Paul Hotel** 86.9
- 106 **Shutters on the Beach**, Santa Monica 86.9
- 110 **Ritz-Carlton, Tysons Corner**, Va. 86.8
- 110 **Trump SoHo**, New York 86.8
- 112 **La Bellasera Hotel & Suites**, Paso Robles, Calif. 86.7
- 112 **Omni Chicago Hotel** 86.7
- 112 **Ritz-Carlton**, New Orleans 86.7
- 112 **St Julien Hotel & Spa**, Boulder 86.7
- 116 **Four Seasons**, Seattle 86.5
- 116 **InterContinental Boston** 86.5
- 116 **Ritz-Carlton**, Philadelphia 86.5
- 119 **Carneros Inn**, Napa Valley 86.4
- 119 **Royal Hawaiian (Luxury Collection)**, Honolulu 86.4
- 121 **Driskill Hotel**, Austin 86.2
- 121 **Mansion on Forsyth Park**, Savannah 86.2
- 121 **Nine Zero Hotel**, Boston 86.2
- 121 **Ritz-Carlton, Boston Common** 86.2
- 125 **Four Seasons**, Austin 86.1
- 125 **JW Marriott Denver Cherry Creek** 86.1
- 127 **Hotel Commonwealth**, Boston 86.0
- 127 **Sherry-Netherland**, New York 86.0
- 129 **InterContinental Buckhead**, Atlanta 85.9
- 129 **L'Ermitage Beverly Hills Hotel** 85.9
- 129 **Ritz-Carlton**, Washington, D.C. 85.9
- 132 **The Jefferson**, Washington, D.C. 85.8
- 132 **The Mark**, New York 85.8
- 132 **The Pierre (Taj)**, New York 85.8
- 135 **Rosewood Inn of the Anasazi**, Santa Fe 85.7
- 136 **Hermitage Hotel**, Nashville 85.5
- 136 **Renaissance Atlanta Midtown Hotel** 85.5
- 138 **Casa Monica Hotel**, St. Augustine 85.4
- 138 **Ritz-Carlton**, Atlanta 85.4
- 138 **Ritz-Carlton New York, Battery Park** 85.4
- 141 **Bohemian Hotel Celebration**, Celebration, Fla. 85.3
- 141 **La Valencia Hotel**, La Jolla, Calif. 85.3
- 141 **Omni San Diego Hotel** 85.3
- 141 **St. Regis**, Atlanta 85.3
- 141 **The Blackwell**, Columbus, Ohio 85.3
- 146 **Fairmont Miramar Hotel & Bungalows**, Santa Monica 85.2
- 146 **Four Seasons**, Atlanta 85.2
- 146 **The Lowell**, New York 85.2
- 146 **New York Palace** 85.2
- 150 **Grand America Hotel**, Salt Lake City 85.0
- 150 **Loews Atlanta Hotel** 85.0
- 150 **Orchard Hotel**, San Francisco 85.0
- 153 **Eventi Hotel**, New York 84.9
- 153 **London West Hollywood** 84.9
- 155 **Avia Napa** 84.8
- 155 **Fairmont San Francisco** 84.8
- 155 **Harraseeket Inn**, Freeport, Me. 84.8
- 158 **Omni Corpus Christi Hotel Marina Tower** 84.7
- 159 **Omni Fort Worth Hotel** 84.6
- 160 **Boston Harbor Hotel** 84.5
- 161 **The Joule (Luxury Collection)**, Dallas 84.4
- 161 **W Fort Lauderdale** 84.4
- 163 **Hotel Monaco Baltimore** 84.3
- 163 **Ritz-Carlton**, Dallas 84.3
- 165 **Renaissance Montgomery Hotel & Spa** 84.2
- 165 **Ritz-Carlton**, Cleveland 84.2
- 165 **Ritz-Carlton**, Miami Beach 84.2
- 168 **Heathman Hotel**, Portland, Ore. 84.1
- 168 **Inn on the Alameda**, Santa Fe 84.1

138

One of the oldest hotels on the United States list, and located in our oldest city, Casa Monica first opened its doors in 1888, and reopened them in 1999 after an epic renovation.

161

Romanian-born architect and designer Adam Tihany is the man behind the rooms at Dallas's Joule, which debuts on the U.S. list with a lofty rooms score of 91.1.

**BED & BANQUET**  
The Alice Waters suite at Virginia's Inn at Little Washington is an homage to the founder of the Edible Schoolyard.



PHOTOGRAPH BY JULIEN CAPMELL

## United States

### Hotels (Continued)



**SEE SHELLS** Marine life in the restaurant La Marea at the 45-suite Tides in Miami Beach.

- 168 **InterContinental New York Times Square** 84.1
- 171 **Sofitel Washington DC Lafayette Square** 84.0
- 172 **Dana Hotel & Spa**, Chicago 83.9
- 172 **Davenport Hotel and Tower**, Spokane 83.9
- 172 **St. Regis**, Houston 83.9
- 175 **InterContinental Mark Hopkins San Francisco** 83.8
- 175 **London NYC** 83.8
- 175 **Renaissance Chicago Downtown Hotel** 83.8
- 178 **Lorien Hotel & Spa**, Alexandria 83.7
- 178 **Seagate Hotel & Spa**, Delray Beach, Fla. 83.7
- 180 **Vanderbilt Grace**, Newport 83.6
- 181 **Hotel deLuxe**, Portland, Ore. 83.3
- 181 **Hotel Palomar**, Washington, D.C. 83.3
- 183 **Bellaseria Hotel**, Naples, Fla. 83.1
- 183 **The Jefferson**, Richmond, Va. 83.1
- 183 **JW Marriott Santa Monica Le Merigot** 83.1
- 183 **Vero Beach Hotel & Spa**, Fla. 83.1
- 183 **White Elephant**, Nantucket 83.1
- 183 **W Washington D.C.** 83.1
- 189 **Hotel Max**, Seattle 83.0
- 189 **Le Pavillon Hotel**, New Orleans 83.0
- 189 **THEhotel at Mandalay Bay**, Las Vegas 83.0
- 189 **Tides Inn**, Irvington, Va. 83.0
- 193 **The Curtis**, Denver 82.9
- 193 **Ritz-Carlton, Marina del Rey**, Calif. 82.9
- 195 **The Roosevelt New Orleans** 82.8
- 196 **Hotel Monaco**, Portland, Ore. 82.7
- 197 **Aria Resort and Casino**, Las Vegas 82.6
- 197 **La Posada Hotel & Gardens**, Winslow, Ariz. 82.6
- 197 **Westin Austin at The Domain** 82.6
- 200 **Conrad Indianapolis** 82.5
- 200 **Hotel ZaZa**, Dallas 82.5

### TOP 50

#### SMALL HOTELS

- 1 **Colonial Houses**, Williamsburg, Va. 96.8
- 2 **Fairbanks House**, Amelia Island 95.1
- 3 **Fearrington House Inn**, Pittsboro, N.C. 94.9
- 3 **Moorings Village**, Islamorada, Fla. 94.9
- 5 **The Swag**, Great Smoky Mountains, N.C. 94.5
- 6 **The Wauwinet**, Nantucket 94.0
- 7 **Post Ranch Inn**, Big Sur 93.9
- 8 **San Ysidro Ranch**, Santa Barbara 93.2
- 9 **Stephanie Inn**, Cannon Beach, Ore. 93.0
- 10 **Blantyre**, Lenox, Mass. 92.8
- 11 **Chebeague Island Inn**, Maine 92.7
- 12 **Chanler at Cliff Walk**, Newport, R.I. 92.0
- 12 **Tu Tu' Tun Lodge**, Gold Beach, Ore. 92.0
- 14 **Pillars Hotel**, Fort Lauderdale 91.9
- 15 **The Tides**, Miami Beach 91.8
- 16 **John Rutledge House Inn**, Charleston, S.C. 91.6
- 17 **Wentworth Mansion**, Charleston, S.C. 91.3
- 18 **White Barn Inn & Spa**, Kennebunkport 89.9
- 19 **Twin Farms**, Barnard, Vt. 89.5
- 20 **Pitcher Inn**, Warren, Vt. 89.1
- 21 **La Mer Hotel & Dewey House**, Key West 88.8
- 22 **Marquesa Hotel**, Key West 88.4
- 23 **Hyatt Carmel Highlands**, Carmel 87.8
- 23 **Sundy House**, Delray Beach, Fla. 87.8
- 25 **The Cottages**, Nantucket 87.6
- 25 **Mayflower Inn & Spa**, Washington, Conn. 87.6
- 27 **Hotel Iroquois on the Beach**, Mackinac Island 87.2
- 28 **L'Auberge Carmel** 86.5
- 29 **Milliken Creek Inn and Spa**, Napa Valley 86.2
- 30 **Greyfield Inn**, Cumberland Island, Ga. 86.1
- 31 **Castle Hill Inn**, Newport, R.I. 86.0
- 32 **Monmouth Plantation**, Natchez, Miss. 85.7
- 33 **Waters Edge Hotel**, Marin County 85.6
- 34 **Inn at Little Washington**, Washington, Va. 85.4
- 34 **Inn at Montchanin Village**, Del. 85.4
- 36 **Old Edwards Inn and Spa**, Highlands, N.C. 85.1
- 37 **Captain Lord Mansion, Inn & Spa**, Kennebunkport 85.0
- 38 **Lavender**, Napa Valley 84.8
- 39 **Adobe Grand Villas**, Sedona 84.3
- 40 **Green Gables Inn**, Pacific Grove, Calif. 84.0
- 41 **Gardens Hotel**, Key West 83.8
- 42 **Gaige House**, Sonoma Valley 83.7
- 43 **Hotel Havana**, San Antonio 83.3
- 44 **Scripps Inn**, La Jolla 83.2
- 45 **El Portal Sedona** 83.1
- 46 **Simpson House Inn**, Santa Barbara 82.6
- 47 **The Willcox**, Aiken, S.C. 82.4
- 48 **Inns & Spa at Mill Falls**, Meredith, N.H. 82.1
- 49 **The Gastonian**, Savannah 82.0
- 49 **Inn on Mt. Ada**, Catalina Island 82.0

## Cruise Lines

River cruises have never been so popular. Uniworld leads our first-ever list of the five top lines.

### TOP 25

#### SMALL-SHIP LINES

(Fewer than 600 passengers)

- 1 **Seabourn** 91.8
- 2 **Silversea** 88.5
- 3 **Windstar** 85.8
- 4 **SeaDream Yacht Club** 84.5
- 5 **Lindblad Expeditions** 78.0

#### MEDIUM-SHIP LINES

(600–2,500 passengers)

- 1 **Crystal Cruises** 93.0
- 2 **Regent Seven Seas Cruises** 91.6
- 3 **Disney** 89.8
- 4 **Oceania Cruises** 86.0
- 5 **Azamara Club Cruises** 84.7
- 6 **Cunard** 84.2
- 7 **Holland America** 81.5
- 8 **Celebrity** 79.9
- 9 **Princess** 79.8
- 10 **Royal Caribbean** 76.3

#### LARGE-SHIP LINES

(More than 2,500 passengers)

- 1 **Celebrity** 87.7
- 2 **Princess** 80.9
- 3 **Royal Caribbean** 78.9
- 4 **Carnival** 70.9
- 5 **Norwegian Cruise Line (NCL)** 64.3

#### RIVER CRUISES

- 1 **Uniworld Boutique River Cruises** 90.3
- 2 **Grand Circle Travel** 86.1
- 3 **Viking River Cruises** 84.8
- 4 **Avalon Waterways** 78.9
- 5 **AmaWaterways** 68.5



**DREAM STREAMS** The *Viking Schumann* sails the Elbe from Magdeburg in Germany to its confluence with the Vltava River at Mělník, an important Czech port.



Formerly the Vanderbilt Hall hotel, Newport's 33-room Vanderbilt Grace debuts on Readers' Choice this year, after opening in April as the first U.S. property from Grace Hotels.



# Canada

For the first time, Canada merits its own lists of islands and cities, reflecting your interest in our culturally and geographically diverse northern neighbor. British Columbia's loyal following vaulted 27 hotels and resorts into the country's healthy top 60, and Francophiles added 16 from Quebec.



## TOP 5 CITIES

- 1 **Quebec City** 83.0
- 2 **Vancouver** 82.5
- 3 **Victoria, British Columbia** 81.4
- 4 **Montreal** 78.1
- 5 **Toronto** 72.5

## TOP 5 ISLANDS

- 1 **Vancouver Island** 81.5
- 2 **Prince Edward Island** 78.1
- 3 **Cape Breton** 76.2
- 4 **Gulf Islands, British Columbia** 74.6
- 5 **Newfoundland** 73.8

## Hotels

### TOP 40

- 1 **Langdon Hall Country House Hotel & Spa**, Cambridge, Ontario 95.7
- 2 **Auberge Saint-Antoine**, Quebec City 94.6
- 3 **Hôtel Nelligan**, Montreal 93.8
- 4 **Hôtel Le Germain-Dominion**, Quebec City 91.6
- 5 **Sooke Harbour House**, Vancouver Island 91.4
- 6 **Hazelton Hotel**, Toronto 90.8
- 7 **Auberge du Vieux-Port**, Montreal 90.4
- 7 **Queen's Landing**, Niagara-on-the-Lake 90.4
- 9 **Fairmont Pacific Rim**, Vancouver 90.3
- 10 **Opus Hotel**, Montreal 88.8
- 11 **Sofitel Montréal** 88.4
- 12 **Fairmont Vancouver Airport** 88.1
- 12 **Fairmont Waterfront**, Vancouver 88.1
- 14 **Shangri-La Hotel**, Vancouver 88.0
- 15 **Opus Hotel**, Vancouver 87.9
- 16 **Fairmont Empress**, Victoria, B.C. 87.7
- 16 **Hôtel Le St-James**, Montreal 87.7
- 16 **Victoria Regent Hotel**, Victoria, B.C. 87.7
- 19 **Le Saint-Sulpice**, Montreal 87.6
- 20 **Prince of Wales Hotel**, Niagara-on-the-Lake 87.3
- 21 **Wedgewood Hotel & Spa**, Vancouver 87.1
- 22 **Pan Pacific**, Vancouver 86.8
- 23 **Four Seasons**, Vancouver 86.6
- 24 **Fairmont Château Laurier**, Ottawa 86.4
- 25 **St. Paul Hotel**, Montreal 86.2
- 26 **Fairmont Hotel Macdonald**, Edmonton, Alberta 86.0
- 27 **Fairmont Hotel Vancouver** 84.9
- 27 **Four Seasons**, Toronto 84.9
- 29 **Metropolitan Hotel**, Vancouver 84.8
- 30 **W Montréal** 84.4
- 31 **Windsor Arms Hotel**, Toronto 84.0
- 32 **Shaw Club Hotel & Spa**, Niagara-on-the-Lake 83.9
- 33 **Sutton Place Hotel**, Vancouver 83.8
- 34 **InterContinental Montreal** 83.7
- 35 **Toronto Marriott Downtown Eaton Centre Hotel** 83.6
- 36 **Loews Hôtel Le Concorde**, Quebec City 83.2
- 37 **Vancouver Marriott Pinnacle Downtown Hotel** 82.6
- 38 **Loews Hôtel Vogue**, Montreal 82.5
- 39 **Loden Hotel**, Vancouver 82.4
- 40 **Pillar and Post Inn**, Niagara-on-the-Lake 82.1

## Resorts

### TOP 20

- 1 **King Pacific Lodge** (Rosewood), B.C. 97.0
- 2 **Emerald Lake Lodge**, B.C. 94.9
- 3 **Long Beach Lodge Resort**, Vancouver Island 92.2
- 4 **Wickaninnish Inn**, Vancouver Island 91.8
- 5 **Pan Pacific Whistler Village Centre**, B.C. 91.6
- 6 **Fairmont Chateau Lake Louise**, Alberta 91.1
- 7 **Four Seasons**, Whistler, B.C. 91.0
- 8 **Fairmont Chateau Whistler**, B.C. 89.9
- 8 **Fairmont Le Château Montebello**, Quebec 89.9
- 10 **Post Hotel & Spa**, Lake Louise, Alberta 89.8
- 11 **Fairmont Banff Springs**, Alberta 87.9
- 11 **Fairmont Le Château Frontenac**, Quebec City 87.9
- 13 **Fairmont Le Manoir Richelieu**, La Malbaie, Quebec 87.4
- 14 **Westin Trillium House, Blue Mountain**, Collingwood, Ontario 85.9
- 15 **Westin Bear Mountain Golf Resort & Spa**, Vancouver Island 85.4
- 16 **Moraine Lake Lodge**, Banff National Park, Alberta 85.1
- 17 **Westin Resort & Spa**, Whistler, B.C. 84.2
- 18 **Pan Pacific Whistler Mountainside**, B.C. 83.9
- 19 **Rimrock Resort Hotel**, Banff National Park, Alberta 83.3
- 20 **Fairmont Jasper Park Lodge**, Alberta 83.0

**FRENCH TWIST** Quebec City's 95-room Auberge Saint-Antoine occupies a former warehouse in the Old Port.



**METHODOLOGY** The Condé Nast Traveler Readers' Choice Survey, begun in 1988, is available to all readers through a secure Web site. This year's final tabulations of 28,876 responses were done by Global Market Insite, Inc., of Boston. **Organization:** The online questionnaire contains lists of candidates in various categories (Cities, Hotels, etc.). Individual candidates are judged by relevant criteria for each. Those that receive a required minimum number of responses are deemed eligible for a Readers' Choice Award. **Evaluation:** Each candidate is rated, criterion by criterion, on a five-point scale: excellent, very good, good, fair, and poor. Those scores, which represent the percentage of respondents rating a candidate excellent or very good, are averaged to determine the final score published here. For example, the Park Hyatt Seoul's rating, 95.2, is the average of its scores for all hotel criteria: Food/Dining, Location, Overall Design, Rooms, and Service.

On the radar of readers since it opened in 2007, the trendy 77-room Hazelton Hotel joins the list of Canada's best hotels this year, with Toronto's highest score.

In the heart of Niagara-on-the-Lake and blocks from Lake Ontario, the Prince of Wales Hotel earns Canada's only perfect score for its location.



**TOP 5 CITIES**

- 1** San Miguel de Allende 79.8
- 2** Oaxaca 72.9
- 3** Mérida 70.4
- 4** Los Cabos 69.5
- 5** Guadalajara 66.4

# Mexico

Long a favorite of American travelers and not just because it's friendly and handy, Mexico has emerged as a destination with hotels and resorts that are among the world's best—and a lot of them. In 2006, four properties on the Top 100 were in Mexico; this year features ten. ¡Olé!

## Resorts

**TOP 50**

- 1** One&Only Palmilla, Los Cabos 96.8
- 2** Rancho La Puerta, Tecate 96.7
- 3** The Tides, Riviera Maya 95.9
- 4** Capella Pedregal, Cabo San Lucas 95.2
- 5** Capella Ixtapa 94.8
- 6** Zoëtry Paraiso de la Bonita Riviera Maya 94.7
- 7** Grand Solmar Land's End Resort and Spa, Los Cabos 94.6
- 7** Maroma Resort and Spa, Riviera Maya 94.6
- 7** Rosewood Mayakobá, Riviera Maya 94.6
- 10** Omni Puerto Aventuras Hotel Beach Resort, Cancún 94.4
- 11** Pueblo Bonito Pacifica Resort & Spa, Cabo San Lucas 93.2
- 12** Four Seasons, Punta Mita 93.0
- 13** Esperanza, Cabo San Lucas 92.5
- 14** Ritz-Carlton, Cancún 92.2
- 15** Ceiba del Mar Beach & Spa Resort, Riviera Maya 92.0
- 15** Grand Velas Riviera Nayarit, Nuevo Vallarta 92.0
- 15** Secrets Maroma Beach Riviera Cancun 92.0
- 18** Banyan Tree Mayakoba, Riviera Maya 91.8
- 19** Pueblo Bonito Emerald Bay, Mazatlán 91.6
- 20** Las Ventanas al Paraíso (Rosewood), Los Cabos 91.0
- 20** Marquis Los Cabos 91.0
- 22** Valentin Imperial Maya, Riviera Maya 90.9
- 23** Pueblo Bonito Sunset Beach Resort & Spa, Cabo San Lucas 90.8
- 24** Grand Velas Riviera Maya 90.4
- 25** Excellence Playa Mujeres 90.1
- 26** Fairmont Mayakoba, Riviera Maya 89.5
- 27** Beach Palace, Cancún 89.2
- 27** Le Méridien Cancun Resort & Spa 89.2
- 29** Secrets Capri Riviera Cancún, Playa del Carmen 89.1
- 30** Vallarta Palace, Nuevo Vallarta 89.0
- 31** St. Regis Punta Mita Resort 88.9
- 32** Royal Playa del Carmen 88.8
- 33** Playa Grande Resort & Grand Spa, Cabo San Lucas 88.7
- 34** Playacar Palace, Playa del Carmen 88.5
- 35** Barceló Los Cabos Palace Deluxe 88.3
- 36** Iberostar Grand Hotel Paraíso, Riviera Maya 88.2
- 37** Cancun Palace 87.4
- 38** The Tides, Zihuatanejo 87.3
- 39** Royal Hideaway Playacar, Playa del Carmen 86.5
- 40** Sun Palace, Cancún 86.1
- 41** Hilton Los Cabos Beach & Golf Resort 85.8



**FLORAL ARRANGEMENT** Bougainvillea blooms year-round at Las Mañanitas in Cuernavaca, where temperatures rarely drop below 60 degrees.

## Hotels

**TOP 10**

- 1** Las Mañanitas, Cuernavaca 93.8
- 2** La Casa Que Canta, Zihuatanejo 91.6
- 3** Casa de Sierra Nevada, San Miguel de Allende 88.8
- 4** JW Marriott Hotel Mexico City 85.3
- 5** Quinta Real, Monterrey 84.8
- 6** Quinta Real, Guadalajara 84.4
- 7** Villa Premiere Hotel & Spa, Puerto Vallarta 84.3
- 8** Four Seasons Hotel México, D.F., Mexico City 84.2
- 9** Casa Velas Hotel & Ocean Club, Puerto Vallarta 81.6
- 10** Camino Real, Oaxaca 81.1

Two resorts that debut on Mexico's lengthening lists, the Capella Pedregal and Capella Ixtapa, were introduced to readers in annual Hot List issues, in 2010 and 2009, respectively.

All three resorts in the Mayakobá development on the Riviera Maya—Banyan Tree, Fairmont, and Rosewood—help the Yucatán add fully 27 properties to the Top 50.

# Caribbean/Atlantic

Bermuda holds on to the top spot in the Caribbean and Atlantic islands among an array of saints—including St. Lucia, which is displaying serious luxury chops: Five resorts and one hotel make the lists, four of them with scores in the stratospheric 90s.



## TOP 10 ISLANDS

- 1 Bermuda 87.4
- 2 St. John 84.9
- 3 Nevis 83.0
- 4 British Virgin Islands 80.6
- 5 St. Barts 79.0
- 6 Anguilla 77.3
- 7 Culebra, Puerto Rico 76.6
- 7 St. Lucia 76.6
- 9 Cayman Islands 74.6
- 10 St. Martin 74.2

## Resorts

### TOP 40

#### CARIBBEAN

- 1 Nisbet Plantation Beach Club, Nevis 96.1
- 2 Jade Mountain, St. Lucia 94.7
- 3 Anse Chastanet, St. Lucia 94.4
- 4 Ritz-Carlton, Grand Cayman 93.7
- 5 Jumby Bay (Rosewood), Antigua 91.9
- 6 Curtain Bluff, Antigua 91.8
- 7 Jalousie Plantation, St. Lucia 91.4
- 8 Biras Creek Resort, Virgin Gorda, B.V.I. 90.6
- 9 Couples Swept Away, Jamaica 90.4
- 10 BodyHoliday, St. Lucia 89.4
- 11 Sandals Whitehouse European Village & Spa, Jamaica 89.1
- 12 Peter Island Resort & Spa, B.V.I. 89.0
- 13 Cap Juluca, Anguilla 88.8
- 13 Hotel Kura Hulanda Spa & Casino, Curaçao 88.8
- 16 Viceroy Anguilla 88.7
- 17 Jamaica Inn, Ocho Rios 88.1
- 18 Spice Island Beach Resort, Grenada 87.9
- 19 Galley Bay, Antigua 87.4
- 20 Caneel Bay (Rosewood), St. John, U.S.V.I. 87.3
- 21 Bitter End Yacht Club, Virgin Gorda, B.V.I. 86.9
- 22 Ritz-Carlton, St. Thomas, U.S.V.I. 86.7
- 23 Riu Palace Aruba 86.5
- 24 Couples Sans Souci Resort, Jamaica 86.3
- 25 The Landings St. Lucia 86.1
- 26 Four Seasons, Nevis 86.0
- 27 Las Casitas Village, Puerto Rico 85.2
- 28 Round Hill Hotel and Villas, Jamaica 85.0

- 29 Sandals Royal Plantation, Jamaica 84.9
- 30 CuisinArt Resort & Spa, Anguilla 84.7
- 30 Fairmont Royal Pavilion, Barbados 84.7
- 30 Half Moon, Rose Hall, Jamaica 84.7
- 33 Young Island, St. Vincent 84.6
- 34 Hyatt Regency Aruba Resort & Casino 83.9
- 35 Hard Rock Hotel & Casino, Dominican Republic 83.3
- 35 Hôtel Guanahani & Spa, St. Barts 83.3
- 37 Bucuti Beach Resort, Aruba 82.9
- 38 Petit St. Vincent Resort 82.7
- 39 Rockhouse, Jamaica 82.3
- 40 Turtle Beach, Barbados 82.2

### TOP 15

#### ATLANTIC

- 1 The Reefs, Bermuda 94.9
- 2 Parrot Cay, Turks and Caicos 92.1
- 3 One&Only Ocean Club, Bahamas 91.3
- 4 Amanya, Turks and Caicos 90.4
- 4 Rosewood Tucker's Point, Bermuda 90.4
- 6 Grace Bay Club, Turks and Caicos 89.1
- 7 Gansevoort, Turks and Caicos 88.5
- 8 Reef Atlantis, Bahamas 86.1
- 8 Regent Palms, Turks and Caicos 86.1
- 10 Pink Beach Club, Bermuda 85.8
- 11 Fairmont Southampton, Bermuda 82.9
- 12 Cove Atlantis, Bahamas 82.3
- 13 Sandals Grande Emerald Bay, Bahamas 82.2
- 14 Beaches Turks & Caicos Resort Villages & Spa 81.9
- 14 Cambridge Beaches, Bermuda 81.9



**GOOD SPIRITS** Seon Athill mixes it up behind the bar at Jumby Bay, off Antigua.

## Hotels

### TOP 10

#### CARIBBEAN/ATLANTIC

- 1 Peninsula House, Dominican Republic 98.8
- 2 The Caves, Jamaica 94.4
- 3 Eden Rock, St. Barts 92.9
- 4 Hôtel Saint-Barth Isle de France 92.5
- 5 Ladera, St. Lucia 90.6
- 6 Jakes, Treasure Beach, Jamaica 87.1
- 7 Hotel El Convento, San Juan, Puerto Rico 84.6
- 8 Rock House, Bahamas 84.0
- 9 Horned Dorset Primavera Hotel, Puerto Rico 83.8
- 10 Sugar Mill, Tortola, B.V.I. 83.2

### GRAND STRAND

The Amanya sits next to Malcolm's Beach on the northwest coast of Provo, as everyone calls Providenciales, the most populous island in the Turks and Caicos.

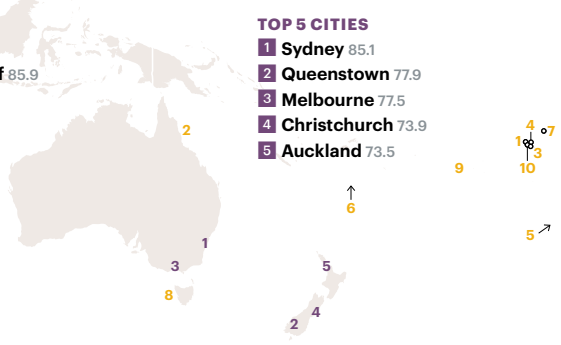


# Oceania

Sydney enjoys the lead as the top-scoring city in the world. Australia also has 13 of the region's top hotels and four of the top resorts—all along its eastern coast. New Zealand and French Polynesia step forward grandly with a quintet of resorts with scores in the 90s.

## TOP 10 ISLANDS

- 1 Bora Bora 87.0
- 2 Great Barrier Reef 85.9
- 3 Moorea 84.9
- 4 Huahine, French Polynesia 82.1
- 5 Galápagos 80.6
- 6 Fiji 79.5
- 7 Rangiroa and the Tuamotus 79.4
- 8 Tasmania 79.3
- 9 Cook Islands 79.0
- 10 Raiatea, French Polynesia 78.5



## TOP 5 CITIES

- 1 Sydney 85.1
- 2 Queenstown 77.9
- 3 Melbourne 77.5
- 4 Christchurch 73.9
- 5 Auckland 73.5

**GLASS HOUSE** The Conservatory Bar at Sydney's Sheraton on the Park has menus of cocktails, wines (long on Australia), global tapas, and Cuban cigars, including the \$52 Cohiba Siglo II.



## Hotels

### TOP 15

- 1 Observatory Hotel, Sydney 91.1
- 2 Sydney Harbour Marriott Hotel at Circular Quay 89.9
- 3 The Langham, Auckland 87.0
- 4 Westin Sydney 87.0
- 5 Establishment Hotel, Sydney 86.8
- 6 Westin Melbourne 86.2
- 7 InterContinental Sydney 85.7
- 8 Hilton Sydney 84.6
- 9 Four Seasons, Sydney 84.5
- 10 Sheraton on the Park, Sydney 81.8
- 11 Hilton Brisbane 81.5
- 12 Shangri-La Hotel, Sydney 81.5
- 13 Sofitel Sydney Wentworth 80.2
- 14 Sir Stamford at Circular Quay, Sydney 80.0
- 15 Sofitel Queenstown Hotel and Spa 79.2

## Resorts

### TOP 10

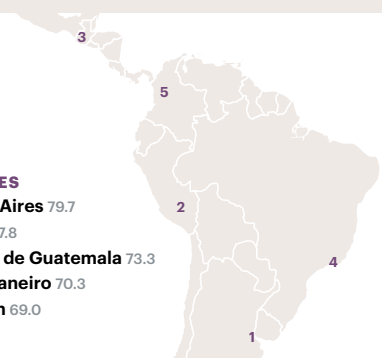
- 1 Lodge at Kauri Cliffs, New Zealand 98.4
- 2 Four Seasons, Bora Bora 96.6
- 3 Le Taha'a Island Resort & Spa, French Polynesia 92.0
- 4 Te Tiare Beach Resort, Huahine, French Polynesia 91.5
- 5 Bora Bora Pearl Beach Resort & Spa 91.3
- 6 Sea Temple Resort & Spa, Port Douglas, Queensland 88.8
- 7 Palazzo Versace, Gold Coast 88.2
- 8 Lizard Island, Great Barrier Reef 86.5
- 9 Sheraton Moorea Lagoon Resort & Spa 83.2
- 10 Surfers Paradise Marriott Resort & Spa, Gold Coast 83.0

# Central & South America

Some of the most eclectic lists are Latin America's, with a lazy beach resort in Uruguay, eco-camps in Costa Rica, a high-design hotel in one of the world's largest megalopolises, and golf, ski, and wine country resorts all jockeying to be number one.

## TOP 5 CITIES

- 1 Buenos Aires 79.7
- 2 Cuzco 77.8
- 3 Antigua de Guatemala 73.3
- 4 Rio de Janeiro 70.3
- 5 Medellín 69.0



## Resorts

### TOP 15

#### CENTRAL & SOUTH AMERICA

- 1 Four Seasons Resort Carmelo, Uruguay 94.8
- 2 Xandari Resort & Spa, Costa Rica 93.0
- 3 Kanantik Reef & Jungle Resort, Belize 92.9
- 4 Hotel Salto Chico, Torres del Paine National Park, Chile 90.4
- 5 El Silencio Lodge & Spa, Costa Rica 90.1
- 6 Four Seasons Resort Costa Rica at Peninsula Papagayo 89.7
- 7 Liao Liao Hotel & Resort, Argentina 88.5
- 8 Park Hyatt Mendoza Hotel, Casino & Spa, Argentina 87.7
- 9 Hotel Punta Islita, Costa Rica 86.8
- 10 Turtle Inn, Belize 85.4
- 11 Chaa Creek, Belize 85.0
- 12 Finca Rosa Blanca Coffee Plantation & Inn, Costa Rica 83.9
- 13 Los Suenos Marriott Ocean & Golf Resort, Costa Rica 83.6
- 14 Royal Palm Hotel, Galápagos 82.4
- 15 Arenas del Mar, Costa Rica 81.9

## Hotels

### TOP 5

#### CENTRAL AMERICA

- 1 Lapa Rios Ecolodge, Costa Rica 92.7
- 2 Casa Santo Domingo, Antigua Guatemala 91.4
- 3 Inn at Robert's Grove, Belize 83.2
- 4 Villa Caletas, Costa Rica 82.2
- 5 Hotel Grano de Oro, San José, Costa Rica 80.8

**SOUTHERN HOSPITALITY** With villas measuring nearly 1,000 square feet and majestic Andes views, Argentina's Cavas Wine Lodge gets its highest score for rooms.



### TOP 15

#### SOUTH AMERICA

- 1 Hotel Fasano, São Paulo 96.6
- 2 Alvear Palace Hotel, Buenos Aires 94.6
- 3 Palacio Duhau-Park Hyatt, Buenos Aires 94.4
- 4 Four Seasons, Buenos Aires 94.0
- 5 Sofitel Cartagena Santa Clara 92.5
- 6 Hotel Monasterio, Cuzco 91.9
- 7 Inkaterra Machu Picchu Pueblo Hotel 89.8
- 8 Libertador Palacio del Inka Hotel Cuzco 89.7
- 9 Cavas Wine Lodge, Argentina 89.5
- 10 Sofitel Buenos Aires 87.0
- 11 Ritz-Carlton, Santiago 86.9
- 12 JW Marriott Hotel Lima 85.6
- 13 Copacabana Palace, Rio de Janeiro 85.0
- 14 Loi Suites Recoleta Hotel, Buenos Aires 84.2
- 15 JW Marriott Hotel Quito 83.9

Six countries are represented on the list of top properties in South and Central America, but little Costa Rica is home to almost one-third of them, led by Xandari and Lapa Rios.



# Asia

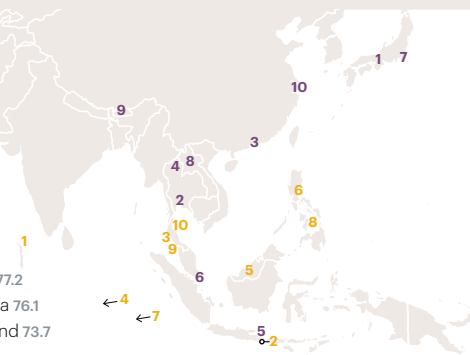
Kyoto takes the number one spot on Asia's list of top cities for the first time. On the mainland, China's building boom continues to produce superior hotels: Properties with scores over 90 have almost tripled (from 8 to 23) since 2006.

## TOP 10 CITIES

- 1 **Kyoto** 82.3
- 2 **Bangkok** 81.6
- 3 **Hong Kong** 81.1
- 4 **Chiang Mai** 80.8
- 5 **Ubud, Bali** 80.0
- 6 **Singapore** 78.4
- 7 **Tokyo** 76.8
- 8 **Luang Prabang, Laos** 76.4
- 9 **Thimphu, Bhutan** 75.1
- 10 **Shanghai** 74.9

## TOP 10 ISLANDS

- 1 **Maldives** 87.5
- 2 **Bali** 84.3
- 3 **Phuket** 80.0
- 4 **Seychelles** 79.9
- 5 **Malaysian Borneo** 79.2
- 6 **Luzon, Philippines** 77.9
- 7 **Mauritius** 77.4
- 8 **Cebu, Philippines** 77.2
- 9 **Langkawi, Malaysia** 76.1
- 10 **Koh Samui, Thailand** 73.7



## Resorts

### TOP 20

- 1 **Ayana Resort & Spa, Bali** 95.7
- 2 **Four Seasons Resort Bali at Sayan** 94.9
- 3 **Four Seasons, Chiang Mai** 94.8
- 3 **Oberoi Vanyavilas, Rajasthan** 94.8
- 5 **Evason Ana Mandara & Six Senses Spa, Vietnam** 94.2
- 6 **Amanpuri, Phuket** 93.2
- 7 **Sofitel Angkor Phokeethra Golf and Spa Resort, Siem Reap, Cambodia** 92.7
- 8 **Oberoi Amarvilas, Agra** 92.6
- 9 **Life Heritage Resort, Vietnam** 92.1
- 10 **Four Seasons Tented Camp Golden Triangle, Chiang Rai** 90.7
- 11 **Banyan Tree Phuket** 88.6
- 12 **JW Marriott Phuket Resort & Spa** 87.2
- 13 **Vivanta by Taj-Fort Aguada, Goa** 86.0
- 14 **Shangri-La's Mactan Resort and Spa, Cebu, Philippines** 84.8
- 15 **Laguna Resort & Spa (Luxury Collection), Bali** 84.7
- 16 **Four Seasons Resort Bali at Jimbaran Bay** 84.1
- 17 **Shangri-La's Boracay Resort and Spa, Philippines** 83.8
- 18 **Nam Hai, Hoi An, Vietnam** 83.0
- 19 **Victoria Angkor Resort & Spa, Siem Reap, Cambodia** 82.6
- 20 **La Résidence Hôtel & Spa, Hue, Vietnam** 82.1

## Hotels

### TOP 125

- 1 **Ritz-Carlton Shanghai, Pudong** 99.2
- 2 **Mandarin Oriental, Bangkok** 97.9
- 3 **The Peninsula, Tokyo** 97.7
- 4 **Kyoto Hotel Okura** 97.2
- 5 **Sofitel Forebase Chongqing** 97.1
- 6 **Oberoi Udaivilas, Rajasthan** 96.8
- 7 **Pudong Shangri-La, Shanghai** 96.5
- 8 **Mandarin Oriental, Hong Kong** 96.1
- 8 **Oberoi Rajvilas, Jaipur** 96.1
- 8 **The Peninsula, Hong Kong** 96.1
- 11 **Ritz-Carlton Beijing, Financial Street** 95.9
- 12 **Mandarin Oriental Dhara Dhevi, Chiang Mai** 95.7
- 13 **Park Hyatt Seoul** 95.2
- 14 **Raffles Beijing** 94.9
- 15 **Vivanta by Taj-Hari Mahal Jodhpur** 94.7
- 16 **Amandari, Bali** 94.5
- 17 **The Peninsula, Bangkok** 94.2
- 18 **Opposite House, Beijing** 94.1
- 19 **Taj Lake Palace, Rajasthan** 94.0
- 20 **Amansara, Siem Reap, Cambodia** 93.1
- 20 **Westin Bund Center, Shanghai** 93.1
- 22 **Leela Palace Bangalore** 92.6
- 23 **Makati Shangri-La, Manila** 92.5
- 24 **Conrad Hong Kong** 92.4
- 24 **Kowloon Shangri-La, Hong Kong** 92.4
- 24 **Regent Beijing** 92.4
- 27 **Shangri-La Hotel, Bangkok** 92.3
- 28 **Sofitel Wanda Beijing** 92.2
- 29 **Hilton Beijing Wangfujing** 92.1
- 29 **The Langham, Hong Kong** 92.1
- 31 **Shangri-La Hotel, Changchun, China** 91.9
- 32 **Park Plaza Beijing Wangfujing** 91.4
- 33 **InterContinental Hong Kong** 91.3
- 34 **Rambagh Palace (Taj), Jaipur** 91.2
- 35 **Westin Beijing Chaoyang** 91.0
- 36 **Park Hyatt Saigon** 90.6
- 37 **Portman Ritz-Carlton, Shanghai** 90.5
- 37 **Ritz-Carlton, Beijing** 90.5
- 39 **St. Regis, Beijing** 90.4
- 40 **Ritz-Carlton, Tokyo** 90.3
- 41 **Four Seasons, Hong Kong** 90.1
- 41 **Grand Hyatt Tokyo** 90.1
- 43 **Four Seasons Hotel Tokyo at Marunouchi** 90.0
- 43 **Regent Taipei** 90.0
- 43 **Umaid Bhawan Palace (Taj), Rajasthan** 90.0
- 46 **Langham Place, Hong Kong** 89.9
- 47 **Mandarin Oriental, Singapore** 89.7
- 48 **Island Shangri-La, Hong Kong** 89.5
- 48 **Ritz-Carlton, Millenia Singapore** 89.5
- 48 **Taj Exotica, Goa** 89.5
- 51 **Grand Hyatt Beijing** 89.4
- 51 **Hôtel de la Paix, Siem Reap, Cambodia** 89.4
- 51 **Shangri-La Hotel, Beijing** 89.4
- 54 **Edsa Shangri-La, Manila** 89.3
- 55 **Grand Hyatt Shanghai** 89.2
- 56 **Jai Mahal Palace (Taj), Jaipur** 89.0
- 57 **China World Hotel, Beijing** 88.9
- 57 **St. Regis, Singapore** 88.9
- 59 **The Peninsula, Beijing** 88.8
- 59 **Ritz-Carlton, Kuala Lumpur** 88.8
- 61 **JW Marriott Bangkok** 88.4
- 62 **Sofitel Shanghai Hyland** 88.2
- 63 **The Oberoi, New Delhi** 88.1
- 64 **Grand Hyatt Erawan Bangkok** 88.0
- 65 **The Sukhothai, Bangkok** 87.8
- 66 **Raffles Grand Hotel d'Angkor** 87.4
- 67 **Le Méridien Chiang Mai** 87.2
- 67 **St. Regis, Shanghai** 87.2
- 67 **Shangri-La Hotel, Singapore** 87.2
- 70 **Westin Beijing Financial Street** 87.1

The Amanpuri, on Phuket's Andaman Coast, the flagship of the Aman group, is one of just three Asian resorts to receive perfect scores for design.

**OM LAND** Guests at Bali's Four Seasons at Sayan assume lotus positions beside the resort's lotus pond.





**NAMASTE!** Elephants in stone and receptionists in saris greet guests with marigold garlands at the Oberoi Udaivilas in Rajasthan.

- 71 Sofitel Legend Metropole Hanoi 87.0
- 72 Banyan Tree Bangkok 86.7
- 72 Grand Hyatt Mumbai 86.7
- 72 Hotel Okura Tokyo 86.7
- 72 ITC Maurya (Luxury Collection), New Delhi 86.7
- 76 Raffles Hotel, Singapore 86.5
- 76 Taj Lands End, Mumbai 86.5
- 78 Le Méridien Bangkok 86.3
- 78 Millennium Hilton Bangkok 86.3
- 80 Park Hyatt Tokyo 86.2
- 81 Fullerton Hotel, Singapore 86.1
- 81 New Otani, Tokyo 86.1
- 81 Uma Paro, Bhutan 86.1
- 81 W Hong Kong 86.1
- 85 Sheraton Shanghai Hotel & Residences 85.8
- 86 Mandarin Oriental, Tokyo 85.7
- 87 Conrad Centennial Singapore 85.6
- 87 InterContinental Beijing Beichen 85.6
- 87 InterContinental Grand Stanford Hong Kong 85.6

- 90 Landmark Mandarin Oriental, Hong Kong 85.5
- 91 The Peninsula, Shanghai 85.4
- 92 JW Marriott Shanghai at Tomorrow Square 85.3
- 93 Conrad Bangkok 85.1
- 93 Lebu at State Tower, Bangkok 85.1
- 95 Sofitel Xi'an on Renmin Square 84.9
- 96 Shangri-La Hotel, Hangzhou 84.8
- 97 Four Seasons, Bangkok 84.6
- 97 Park Hyatt Beijing 84.6
- 97 Taj Mahal Hotel, New Delhi 84.6
- 100 Hilton Chongqing 84.5
- 100 Hotel Nikko Princess Kyoto 84.5
- 102 Conrad Tokyo 84.4
- 102 Grand Hyatt Singapore 84.4
- 102 La Résidence Phou Vao, Luang Prabang, Laos 84.4
- 105 Vivanta by Taj President, Mumbai 84.3
- 106 JW Marriott, Hong Kong 84.1
- 107 ANA InterContinental Tokyo 84.0

- 107 Hyatt Regency Hangzhou 84.0
- 107 Taj Mahal Palace & Tower, Mumbai 84.0
- 110 Grand Hyatt Hong Kong 83.9
- 111 The Peninsula, Manila 83.7
- 112 Four Seasons, Singapore 83.6
- 112 Le Royal Méridien Shanghai 83.6
- 112 Shangri-La Hotel, Guilin, China 83.6
- 115 The Imperial, New Delhi 83.5
- 116 Kempinski Hotel Beijing Lufthansa Center 83.4
- 117 Hyatt on the Bund, Shanghai 83.2
- 118 Hotel Majestic, Ho Chi Minh City 83.1
- 119 Grand Hyatt Taipei 83.0
- 120 Four Seasons, Shanghai 82.9
- 121 Imperial Hotel, Tokyo 82.8
- 121 La Résidence d'Angkor 82.8
- 123 Dusit Thani, Bangkok 82.7
- 124 Park Hyatt Shanghai 82.6
- 125 Taj West End, Bangalore 82.5
- 125 Westin Guangzhou 82.5



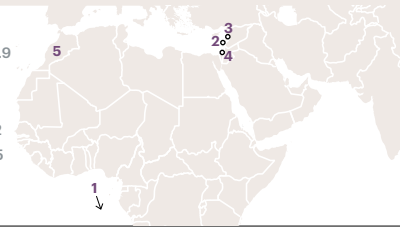
The Park Hyatt Shanghai is one of 16 hotels in that city to score above 80—up from 7 just five years ago.

# Africa & the Middle East

Through the ongoing "Arab spring," many of you traveled undeterred, finding favorite hotels in Amman, Dubai, and Jerusalem. South Africa and Egypt together are home to 17 of Africa's 20 top-scoring hotels.

## TOP 5 CITIES

- 1 Cape Town 83.9
- 2 Beirut 75.0
- 3 Byblos 74.7
- 4 Jerusalem 73.2
- 5 Marrakech 71.5



## Resorts

### TOP 35

#### AFRICA

- 1 Four Seasons Sharm El Sheikh, Egypt 98.6
- 2 Safari Lodges at Phinda Private Game Reserve, South Africa 98.6
- 3 Kirawira Luxury Tented Camp, Tanzania 98.5
- 4 Mombo and Little Mombo Camps, Botswana 97.8
- 5 Londolozi, South Africa 96.4
- 6 Singita Sabi Sand, South Africa 96.4
- 7 Sabi Sabi Private Game Reserve, South Africa 96.3
- 8 MalaMala Game Reserve, South Africa 94.4
- 9 Le Franschhoek Hotel & Spa, South Africa 94.3

### CREATURE COMFORTS

Candles and lanterns illuminate the walkways at Pioneer Camp, one of five winners in South Africa's Londolozi, in the Sabi Sand Game Reserve.



- 10 Savuti Camp, Botswana 94.0
- 11 Little Vumbura Camp, Botswana 93.3
- 12 Fairmont Mount Kenya Safari Club, Kenya 93.2
- 13 Governors' Camp Masai Mara, Kenya 92.9
- 14 Sanctuary Chief's Camp, Botswana 92.9
- 15 Jack's Camp, Botswana 91.3
- 16 Singita Kruger National Park, South Africa 90.9
- 17 Lion Sands, South Africa 90.4
- 18 Sanctuary Olonana, Kenya 90.1
- 19 Sanctuary Chobe Chilwero, Botswana 89.8
- 20 Serengeti Serena Safari Lodge, Tanzania 89.7
- 21 Royal Livingstone, Zambia 89.2
- 22 Lake Manyara Tree Lodge, Tanzania 88.9
- 23 Fairmont Mara Safari Club, Kenya 88.0
- 24 Victoria Falls Safari Lodge, Zimbabwe 87.6
- 25 Sweetwaters Tented Camp, Kenya 86.6
- 26 Serena Mountain Lodge, Mount Kenya 85.9
- 27 Amboseli Serena Safari Lodge, Kenya 85.8
- 28 Shamwari Game Lodges, South Africa 84.2
- 29 Chobe Game Lodge, Botswana 83.7
- 30 Ngorongoro Crater Lodge, Tanzania 83.5
- 31 Palace of the Lost City, South Africa 83.3
- 32 Ol Tukai Lodge, Kenya 83.2
- 33 One&Only Cape Town 83.2
- 34 Ngorongoro Serena Safari Lodge, Tanzania 82.7
- 35 Mara Serena Safari Lodge, Kenya 82.6

### TOP 5

#### MIDDLE EAST

- 1 Burj Al Arab, Dubai 94.0
- 2 Ritz-Carlton, Dubai 89.7
- 3 Emirates Palace, Abu Dhabi 87.8
- 4 Shangri-La's Barr Al Jissah Resort and Spa, Muscat 87.1
- 5 Mövenpick Resort & Spa Dead Sea, Jordan 86.4

## Hotels

### TOP 20

#### AFRICA

- 1 Steenberg Hotel, Cape Town 95.7
- 2 The Saxon, Johannesburg 92.5
- 3 Cape Grace, Cape Town 90.7
- 4 Twelve Apostles Hotel and Spa, Cape Town 90.5
- 5 Table Bay Hotel, Cape Town 90.4
- 6 Four Seasons Hotel Cairo at The First Residence 89.7
- 7 Arusha Mountain Village, Tanzania 88.8
- 8 Sofitel Cairo El Gezira 88.7
- 9 Four Seasons Hotel Cairo at Nile Plaza 88.0
- 10 Westin Cape Town 87.1
- 11 Four Seasons Hotel Alexandria at San Stefano, Egypt 86.2
- 12 Semiramis InterContinental Cairo 86.2
- 11 Victoria & Alfred Hotel, Cape Town 86.2
- 14 Sofitel Fès Palais Jamaï, Fez 85.9
- 15 Mena House Oberoi, Cairo 85.8
- 16 Gibb's Farm, Ngorongoro, Tanzania 84.7
- 16 Mount Nelson Hotel, Cape Town 84.7
- 18 Le Quartier Français, Franschhoek, South Africa 84.2
- 19 Cairo Marriott Hotel & Omar Khayyam Casino 84.0
- 19 The Westcliff, Johannesburg 84.0

### TOP 10

#### MIDDLE EAST

- 1 Park Hyatt Dubai 95.5
- 2 Al Faisaliah Hotel (Rosewood), Riyadh 93.6
- 3 Four Seasons, Doha 88.3
- 4 Inbal Jerusalem Hotel 87.5
- 5 Four Seasons, Amman 86.7
- 6 David Citadel Hotel, Jerusalem 86.0
- 6 Grand Hyatt Amman 86.0
- 8 Jumeirah Beach Hotel, Dubai 84.0
- 9 Grand Hyatt Dubai 83.2
- 10 Beach Rotana Abu Dhabi 82.9

### TOP 30

## Airlines

The new "Small Airlines" category is topped by OpenSkies, which won you over with its all-business-class service to Paris.

### FOREIGN AIRLINES

- 1 Singapore Airlines 88.1
- 2 Virgin Atlantic 81.3
- 3 Emirates 80.4
- 4 Cathay Pacific 78.1
- 5 Air New Zealand 77.4
- 6 Etihad Airways 77.2
- 7 Korean Air 76.1
- 8 Asiana Airlines 75.0
- 9 ANA (All Nippon Airways) 73.9
- 10 JAL (Japan Airlines) 71.6

### U.S. AIRLINES

- 1 Virgin America 79.7
- 2 JetBlue Airways 71.0
- 3 Hawaiian Airlines 66.5
- 4 Continental Airlines 55.2
- 5 Delta Air Lines 50.9
- 6 Frontier Airlines 50.3
- 7 Southwest Airlines 49.5
- 8 United Airlines 49.3
- 9 Alaska Airlines 48.3
- 10 American Airlines 47.0

### SMALL AIRLINES

- 1 OpenSkies 90.8
- 2 Porter Airlines 78.2
- 3 Air Tahiti Nui 66.6
- 4 Volaris 65.7
- 5 SilkAir 58.0
- 6 WestJet 57.8
- 7 Air Pacific 52.0
- 8 Aeroméxico Connect 50.4
- 9 KLM Cityhopper 50.0
- 10 Virgin Australia (formerly Virgin Blue) 49.6

# Europe

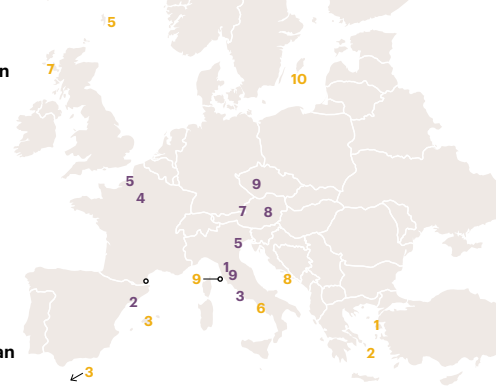
European winners have changed little since last year, with familiar favorites appearing in top spots. Estonia, however, is represented for the first time (by the Swissôtel in Tallinn), while reader enthusiasm for hospitality in the British Isles has boosted their top hotel list from 25 to 40, with Scotland's Culloden House at number one.

## TOP 10 CITIES

- 1 Florence 85.0
- 2 Barcelona 82.8
- 3 Rome 82.4
- 4 Paris 81.9
- 5 Bruges 81.7
- 6 Venice 81.7
- 7 Salzburg 81.4
- 8 Vienna 81.0
- 9 Prague 79.7
- 10 Siena 79.7

## TOP 10 ISLANDS

- 1 Bozcaada and the Turkish Aegean Islands 84.2
- 2 Mykonos and the Cyclades 79.2
- 3 Madeira 78.8
- 3 Mallorca and the Balearics 78.8
- 5 Shetlands 77.9
- 6 Capri 77.4
- 7 Isle of Skye 74.9
- 8 Hvar and the Dalmatians 74.8
- 9 Elba and the Tuscan Archipelago 74.2
- 10 Gotland, Sweden 74.0



## Hotels

### TOP 50

#### NORTHERN EUROPE

- 1 Mandarin Oriental, Prague 95.7
- 2 Beau-Rivage Palace, Lausanne 95.1
- 3 Regent Berlin 95.0
- 4 Swissôtel Tallinn 94.9
- 5 Four Seasons, Prague 93.8
- 6 Four Seasons Gresham Palace Budapest 93.4
- 7 Fairmont Le Montreux Palace 93.3
- 8 Baur au Lac, Zurich 93.1
- 9 Park Hyatt Hamburg 92.7
- 10 Mandarin Oriental, Munich 92.6
- 11 Park Hyatt Zurich 92.5
- 12 Hotel Adlon Kempinski Berlin 91.7
- 13 Lausanne Palace & Spa 89.9
- 14 Grand Hotel Wien, Vienna 89.8
- 15 Ritz-Carlton, Berlin 89.5
- 16 Le Méridien Grand Hotel Nuremberg 89.3
- 17 Brenners Park-Hotel & Spa, Baden-Baden 89.0
- 17 Victoria-Jungfrau Grand Hotel & Spa, Interlaken 89.0
- 19 Grand Hyatt Berlin 88.9
- 19 Hotel Sacher, Vienna 88.9
- 21 InterContinental Budapest 88.3
- 22 Hotel Sacher, Salzburg 87.9
- 23 Art Deco Imperial Hotel 87.5
- 23 Hotel Imperial (Luxury Collection), Vienna 87.5
- 25 Hilton Budapest 87.1
- 26 Radisson Blu Hotel, Berlin 86.9
- 27 Grand Hotel Esplanade, Berlin 86.3
- 28 Hotel Bristol (Luxury Collection), Vienna 86.1
- 29 Hotel Schweizerhof Luzern 86.0
- 30 Ritz-Carlton, Moscow 85.9
- 31 Hotel Kämp (Luxury Collection), Helsinki 85.8
- 32 Sofitel Munich Bayerpost 85.7
- 33 Hotel Goldener Hirsch (Luxury Collection), Salzburg 85.5
- 34 Palace Luzern, Lucerne 85.1
- 35 Grand Hôtel, Stockholm 84.9
- 36 Le Méridien Budapest 84.6
- 37 Moscow Marriott Royal Aurora Hotel 84.3
- 38 Hotel Josef, Prague 84.0
- 39 Kempinski Hotel Corvinus Budapest 83.7
- 39 Mandarin Oriental, Geneva 83.7
- 41 Aria Hotel, Prague 83.5
- 41 Sofitel Budapest Chain Bridge 83.5
- 43 Hotel Amigo, Brussels 83.1

- 44 InterContinental Warszawa, Warsaw 83.0
- 45 Berlin Marriott Hotel 82.9
- 46 Budapest Marriott Hotel 82.3
- 47 Fairmont Hotel Vier Jahreszeiten, Hamburg 82.2
- 47 Hotel Vier Jahreszeiten Kempinski Munich 82.2
- 49 Corinthia Hotel Budapest 82.1
- 50 Hilton Prague Old Town 81.7

### TOP 75

#### SOUTHERN EUROPE

- 1 Hôtel de Paris, Monte Carlo 96.7
- 2 Il San Pietro di Positano 96.4
- 3 Four Seasons Hotel Istanbul at Sultanahmet 95.6
- 4 Swissôtel Ankara 95.0
- 5 Four Seasons Hotel George V Paris 94.7
- 6 Park Hyatt Paris-Vendôme 94.6
- 7 Ciragan Palace Kempinski Istanbul 94.4
- 8 Hassler Roma 94.0
- 9 Hotel Splendido & Splendido Mare, Portofino 93.9
- 9 Park Hyatt Milan 93.9
- 11 Grand Hotel Villa Serbelloni, Lake Como 93.7
- 12 Parador Hostal dos Reis Católicos, Santiago de Compostela 93.6
- 13 Swissôtel Grand Efes, Izmir, Turkey 93.5
- 14 Four Seasons Hotel Firenze 93.3
- 15 Le Sirenuse, Positano 93.2
- 16 Hotel Métropole Monte-Carlo 93.1
- 17 Westin Excelsior, Florence 92.8
- 18 Le Meurice, Paris 92.5
- 19 Londra Palace, Venice 92.4
- 20 St. Regis (Luxury Collection), Florence 92.1
- 21 Aldrovandi Villa Borghese, Rome 91.8
- 22 Hôtel de Crillon, Paris 91.6
- 23 Hôtel Plaza Athénée, Paris 91.2
- 24 Hôtel Ritz Paris 90.9
- 25 Olisippo Lapa Palace, Lisbon 90.8
- 26 Bauer Il Palazzo, Venice 90.7
- 26 Swissôtel The Bosphorus, Istanbul 90.7
- 28 Hôtel de la Cité, Carcassonne 90.5
- 29 Bauer Hotel, Venice 90.4
- 30 Hotel Gritti Palace (Luxury Collection), Venice 90.3
- 31 Hotel Alfonso XIII (Luxury Collection), Seville 90.2
- 32 Hotel Santa Caterina, Amalfi 89.9
- 33 Grand Hotel Excelsior Vittoria, Sorrento 89.7
- 33 Hotel Arts, Barcelona 89.7
- 35 Four Seasons Hotel Istanbul at the Bosphorus 89.3
- 35 Four Seasons Hotel Milano 89.3
- 37 Hotel Grande Bretagne (Luxury Collection), Athens 89.2
- 38 Grand Hotel Quisisana, Capri 89.1
- 39 Hotel Ritz, Madrid 88.5
- 40 Sofitel Rome Villa Borghese 88.4
- 41 ME Madrid 88.2
- 42 Grand-Hôtel du Cap-Ferrat, Côte d'Azur 88.0
- 42 Hotel Urban, Madrid 88.0
- 42 Rome Cavalieri 88.0
- 45 Four Seasons Hotel Ritz Lisbon 87.7
- 45 Renaissance Paris Vendôme Hotel 87.7
- 47 Hotel Principe di Savoia, Milan 87.6
- 47 Regent Esplanade Zagreb 87.6
- 49 Hotel Eden, Rome 87.5
- 49 Hotel Savoy, Florence 87.5
- 51 Grand Hotel Miramare, Portofino 86.8
- 51 Hôtel Hermitage, Monte Carlo 86.8
- 53 K&K Hôtel Cayré, Paris 86.6
- 54 Luna Hotel Baglioni, Venice 86.4
- 55 Renaissance Paris Arc de Triomphe Hotel 86.3
- 56 San Domenico Palace Hotel, Taormina, Sicily 86.1
- 57 Grand Hotel Continental, Siena 86.0
- 57 Hotel Maria Cristina (Luxury Collection), San Sebastián 86.0
- 59 Hotel Helvetia & Bristol, Florence 85.9
- 60 Hotel Gran Meliá Fénix, Madrid 85.4
- 60 Silken Gran Hotel Domine Bilbao 85.4
- 62 InterContinental Madrid 85.3
- 62 Westin Palace, Madrid 85.3
- 64 Westin Excelsior, Rome 85.2
- 65 Hotel Danieli (Luxury Collection), Venice 85.1
- 65 Hotel Raphael, Paris 85.1
- 65 InterContinental Paris Le Grand 85.1
- 68 Hotel Cipriani, Venice 85.0
- 69 Hotel Majestic, Rome 84.9
- 70 Capri Palace Hotel & Spa 84.8
- 70 Hotel Jazz, Barcelona 84.8
- 70 Prince de Galles (Luxury Collection), Paris 84.8
- 70 San Clemente Palace Hotel & Resort, Venice 84.8
- 74 Hotel de Russie, Rome 84.7
- 75 Hôtel Le Bristol, Paris 84.6

1  
Prague's Mandarin Oriental, with both period and contemporary interior design, is the only hotel in northern Europe to receive a perfect score for rooms.

16  
Facing Vienna's Opera House and just a few hundred yards from the Hofburg complex, the Hotel Sacher earned its highest score (95.4) for its central location.





**ROMAN REVIVAL**  
The renovated Trinità dei Monti suite at the Hotel Hassler.

## TOP 20

### SMALL HOTELS

- 1 Palazzo Sasso, Ravello 95.8
- 2 Château de la Chèvre d'Or, Côte d'Azur 95.6
- 3 Villa San Michele, Fiesole, Tuscany 93.9
- 4 Domaine des Hauts de Loire, Onzain 92.0
- 5 Hôtel d'Aubusson, Paris 91.8
- 6 Hotel König von Ungarn, Vienna 91.8
- 7 Hotel Villa Cipriani, Asolo, Italy 91.3
- 8 La Mirande, Avignon 91.1
- 9 Alchemist Grand Hotel & Spa, Prague 90.4
- 10 La Villa Gallici, Aix-en-Provence 90.3
- 11 Ca'Sagredo Hotel, Venice 90.0
- 12 Il Falconiere, Cortona, Tuscany 87.7
- 13 J. K. Place, Florence 87.2
- 14 Vila Bled, Slovenia 86.4
- 15 Parador de Granada, Andalusia 85.7
- 16 Katikies Hotel, Santorini 85.0
- 17 Château Eza, Côte d'Azur 84.8
- 18 Domaine Les Crayères, Reims 84.5
- 19 Hôtel d'Europe, Avignon 81.2
- 20 Château La Chenevière, Normandy 80.4
- 9 41 Hotel, London 91.6
- 10 The Connaught, London 91.5
- 11 Soho Hotel, London 91.0
- 12 Ballynahinch Castle Hotel, County Galway 90.5
- 13 Shelbourne Dublin 90.4
- 14 Egerton House Hotel, London 89.8
- 15 The Dorchester, London 89.4
- 16 Dukes Hotel, London 89.0
- 17 The Merrion, Dublin 88.4
- 18 Ballymaloe House, County Cork 88.0
- 19 The Berkeley, London 87.9
- 20 Four Seasons, Dublin 87.4
- 21 Conrad Dublin 87.2
- 22 Chancery Court Hotel, London 87.1
- 23 Sofitel London St James 86.8
- 24 Royal Crescent Hotel, Bath 86.2
- 25 The Balmoral, Edinburgh 86.1
- 26 Royal Horseguards Hotel, London 85.9
- 26 The Savoy, London 85.9
- 28 Claridge's, London 85.8
- 29 51 Buckingham Gate, Taj Suites and Residences, London 85.7
- 30 Buckland Manor, The Cotswolds 85.6
- 31 The Scotsman, Edinburgh 85.5
- 32 Stafford Hotel, London 85.4
- 33 The Metropolitan, London 84.6
- 34 Landmark London Hotel 84.3
- 35 Sofitel London Heathrow 84.2
- 36 Four Seasons Hotel London at Park Lane 83.5
- 36 Hotel Portmeirion, Wales 83.5
- 38 Westbury Hotel, Dublin 83.2
- 39 The Langham, London 83.0
- 40 Rubens at the Palace, London 82.9

## TOP 40

### BRITISH ISLES

- 1 Culloden House, Inverness, Scotland 97.7
- 2 Chewton Glen, Hampshire 96.0
- 3 The Halkin, London 94.9
- 4 The Goring, London 94.7
- 5 Haymarket Hotel, London 93.9
- 6 Milestone Hotel, London 93.8
- 7 The Lansborough, London 92.9
- 8 One Aldwych, London 92.6

## Resorts

### TOP 25

- 1 Hotel Caesar Augustus, Capri 97.1
- 2 Perivolos, Santorini 96.8
- 3 Park Hotel Kenmare, County Kerry 95.0
- 4 Ashford Castle, County Mayo 93.0
- 5 Sheen Falls Lodge, County Kerry 92.9
- 6 Villa d'Este, Lake Como 92.5
- 7 Adare Manor Hotel & Golf Resort, County Limerick 92.4
- 7 Westin Athens Astir Palace Beach Resort 92.4
- 9 Mykonos Grand Hotel & Resort 92.3
- 10 Hôtel du Cap-Eden-Roc, Côte d'Azur 91.6
- 11 Hôtel du Palais, Biarritz 90.7
- 12 Dromoland Castle, County Clare 90.6
- 13 Old Course Hotel, Golf Resort & Spa, St. Andrews 90.4
- 14 Ritz-Carlton Powerscourt, County Wicklow 90.1
- 15 Mount Juliet Estate, County Kilkenny 88.9
- 16 Dolder Grand Hotel, Zurich 88.4
- 17 Capri Tiberio Palace, Capri 87.1
- 18 Four Seasons, Hampshire 86.7
- 19 K Club Golf and Spa Resort, County Kildare 85.7
- 20 Badrutt's Palace Hotel, St. Moritz 85.6
- 21 Grand Hotel Zermatterhof, Zermatt 85.0
- 22 Turnberry (Luxury Collection), Scotland 84.4
- 23 Marriott's Village d'Ile-de-France 82.3
- 24 Waterford Castle, County Waterford 81.8
- 25 Hotel Excelsior, Venice Lido 80.5



One of the few hotels to receive perfect scores in more than one category, Ireland's Park Hotel Kenmare scored 100 for both service and location.